WHAT IS OTTER FEST FESTIVAL AT THE BARBARA C. HARRIS CENTER?

OTTER FEST is Barbara C. Harris' inaugural festal event. befitting not only programming & ongoing community outreach support BCH does in the Monadnock Region but will also benefit 5 other Non-profits doing vital community support in Greenfield & throughout the Monadnock Region.

Otter Fess takes a high end, 360 approach to presenting an incredible 3-Stages full of both International, national & regional touring talent, but is also focused on the best of New England type hospitality by featuring amazing local food & drink vendors, family-friendly activities, and more – all in one of the most pristine settings imaginable!

The Barbara C. Harris is perfectly located for a day of high-quality music & leaf peeping with views of Monadnock Mountain from all three stages.

We hope you'll join the fun!

WHAT DOES MY TICKET COVER?

GA & P1 tickets cover the show, access to all the stages & all the food, drink & fun Otter Fest has to offer. What's the difference between GA & P1 tickets? P1's are a bit closer to the stage.

Then we've got **VIP & Super Tickets.** VIP tickets include VIP stage front seating for MainStage, a VIP Tent & Relief Facilities & Private Beverage Assortment, VIP nibbles & noshes throughout the day & VIP Parking.

What's the **Super Ticket?** The Super Ticket includes everything included with the VIP ticket- but with an after-show campfire with more after show hospitality & live music down by the lake where the music keeps going, the bands of the day go to chill & the fun continues after the MainStage headline band ends their set.

Gates open at 9AM, day of show, October 17, 2026!

WHERE AND WHAT IS THE BARBARA C. HARRIS CENTER?

The Barbara C. Harris Center is located in the scenic Monadnock region of southwest New Hampshire, about 60 miles from Boston, MA and about 30 miles from both Manchester and Concord, New Hampshire.

Nestled in 340 wooded acres and on the shores of Otter Lake in Greenfield, NH, BCH is a beautifully designed facility offering year-round accommodations—both cabin-style

and hotel-style—for religious, educational, and other non-profit groups, as well as summer camp programs for children and youth 8-18 years old.

Our mission is rooted in the legacy of the Rt. Rev. Barbara C. Harris and the values of the Episcopal Church: welcome to all, especially the vulnerable; care for creation; and walking the way of love. We live our mission by caring for all who spend time at the center, offering space and direction for spiritual practice, and connecting to the natural world- through camps, retreats, conferences, and programs. All who visit will feel cared for in mind, body, and spirit and will be invited to deepen their values and expand their vision

WHEN AND HOW CAN I BUY TICKETS?

Tickets may be purchased online **HERE.** A limited number of walk-up tickets may be available for same-day purchase.

CAN I COMMUNICATE WITH THE OUTSIDE WORLD ONCE I GET TO OTTER FEST?

BCH does have cell phone and Wi-Fi service. Based on our remote location reception and connection may be finicky at times. We're in the woods, we will have WiFi but it may be limited with the draw from the stages, please plan to have a wonderful UNPLUGGED weekend at Otter Fest BCH. We promise it's one of the best parts.

IS CAMPING PERMITTED?

No. Not this year... but if we find there's enough interest this year- you never know!

IS LODGING AVAILABLE?

Not on site at BCH, but we will be updating lodging partners & giving updates through the festival's socials as we move forward toward the show.

IS THERE A SHUTTLE?

Yes. We are happy to shuttle folks who can use a bit of extra assistance from the parking area to the main festival area.

WILL THE FESTIVAL HAVE FOOD AND BEVERAGES?

Yes. We will host several delicious food trucks along with beer and wine vendors. **Please, no outside food or beverages**. We want to support our awesome local WNC vendors! Please note: OTTER FEST is being produced sustainably & will be **a**

plastic-free zone. You will be able to bring ***empty*** Nalgene & Hydro-Flask type beverage containers with you to the festival & we will provide hydration stations where you're welcome & free fill up throughout the day.

I WANT TO VOLUNTEER – TELL ME MORE!

We love that enthusiasm. If you want to volunteer, just head over to the volunteer link, fill out the form & our volunteer coordinator will be in touch. You will be provided complimentary entry to the festival & parking as well as meals & hydration throughout the day & an after-show celebration.

CAN I GET ONE OF THOSE AWESOME FESTIVAL T-SHIRTS OR MERCH?

OTTER FEST t-shirts and other awesome BCH swag will be available for purchase at the merch tent throughout the Festival day. Can't wait until you get here & want to suit up & come sporting your OTTER FEST merch? We feel that & we'll have a link on the BCH Facebook & IG Pages as well as the OTTER FEST Instagram & website home page. If you're reading this early & don't see the link… check back it's coming soon!

WHAT SHOULD I BRING? WILL THERE BE ATM'S?

We encourage folks to bring CASH OR HAVE VENMO for vendors in case wifi reception become Spotty.

No matter what level of ticket you purchase for OTTER FEST… feel free to bring lawn chairs, picnic blankets, sunscreen, sturdy shoes sufficient for outdoor terrain.

Will you be able to take a dip in Otter Lake? Not this year as the lake will be occupied with the floating stage & production tech.

WHAT SHOULD I LEAVE AT HOME?

No outside food or beverages (except water), no fireworks, no weapons.

WEAPONS POLICY:

There are absolutely no weapons of any kind permitted into the venue, including small pocketknives. Anyone found in possession of a weapon will be immediately escorted from the festival grounds and will not be permitted to return. Violators will not receive a ticket refund. Law enforcement is on the premises and will address non-compliance.

WILL THERE BE ADA ACCOMODATIONS?

YES! We will have a check box to assure we have the proper accommodations for you. If you have any further question's please reach out **here** to let us know your needs, concerns or questions.

WILL THERE BE AN EMT & EMERGENCY SERVICES ON SITE?

YES! We will have local police, fire departments & EMT on site to assure quick response for any emergency we may encounter.

WHAT IS OTTER FEST'S ALCOHOL POLICY?

We want everyone to have a great time, but safety comes first. *Please drink responsibly and know your limits*.

Our staff reserves the right to refuse service of alcohol to anyone who appears intoxicated, disruptive, or is showing signs of unsafe behavior—no questions asked. This is for the well-being of you and those around you.

If you are visibly impaired, acting belligerently, or non-compliant with staff requests, you will be asked to leave the premises immediately without refund. Your safety (and everyone else's) is our top priority.

GENERAL CONDUCT (FIGHTING, BULLYING, HARASSMENT)

What is expected of attendees regarding behavior? Respect for staff & fellow audience members.

Our festival is a welcoming, inclusive space for everyone. Harassment, bullying (verbal or physical), fighting, threats, or any form of perceived aggressive or hateful speech or behavior will not be tolerated and may result in being escorted from the festival

If you engage in any of the following, you will be immediately ejected without refund and may be banned from future events:

- Physical altercations or fighting
- Verbal abuse, intimidation, or targeted bullying
- Any behavior that endangers or harasses other guests, staff, or artists

***If you see something, say something. Please alert any staff member or security if you witness unsafe or inappropriate behavior. We reserve the right to remove anyone causing disruption of the festival.**

Greenfield Police Department, Fire Department & EMT's will have a presence at the festival as a precautionary measure to assure any emergency will be handle any emergency that may arise.

ARE KIDS PERMITTED?

YES! This is a family-friendly event. Kids ages 5 and younger get in free! There will be plenty of family-friendly activities led by our staff and volunteers. **However, for safety purposes, children 12 and under should not be left unattended, should be supervised for their own safety & to be respectful of the audience around them.**

HOW ABOUT PETS?

Not this year. As much as we love our fur babies & yours too, not everyone shares that same enthusiasm around being seated next to your furry fam.

ARE OUTSIDE FOOD AND DRINKS ALLOWED?

No. We have excellent local food and beverage vendors to be enjoyed and supported throughout our time together.

WHAT ABOUT PARKING?

Parking is available a short walk away from the main festival area. Ideally, we ask that you plan to carpool as much as possible. Thank you so much in advance!

WHAT TIME DO THE GATES OPEN?

Gates open at 9am on Saturday, October 17, 2026.

CAN I FISH AT THE FESTIVAL?

No, while we may have some fly-fishing demonstrations, we want you & the fish to relax & enjoy the music.

MY PLANS CHANGED. CAN I GET A REFUND ON MY TICKETS? 🎟️

Like most festivals- **we do NOT issue refunds**. This is a **RAIN OR SHINE FESTIVAL.** We hope you'll give/ TRANSFER your tickets to a friend who can enjoy the festival.

🚨💩**TICKET STRIPE IS THE OFFICIAL TICKETING AGENT OF OTTER FEST BCH. TICKETS PURCHASED ON ANY SECONDARY OR 3RD MARKET SITE WILL NOT BE HONORED.**💩🚨

HOW ABOUT TRANSFERRING MY TICKETS TO SOMEONE ELSE?

If your plans change & you want to transfer your ticket, you may certainly do so. PLEASE KNOW, you will be responsible for transferring the ticket QR code & necessary scanning information to that ticket holder. We will have no way of pulling up entrance codes for them.

🎟 TO REPEAT: RESELLING TICKETS IS ON SECONDARY OR THIRD-PARTY SITES WILL NOT HONORED AT THE FESTIVAL DOOR OR ALLOWED & THANKS TO TECHNOLOGY, WE WILL BE ALERTED IF THAT HAPPENS. 🎟

WHAT HAPPENS IF IT RAINS?

Bring rain gear. Certainly, we encourage umbrellas, but they may not be put up during any performance. The festival is **RAIN OR SHINE**. ***There will be no refunds.***

HOW CAN I VOLUNTEER AT THE FESTIVAL?

Festival volunteers help in various areas like set-up, ticket sales, token sales, waterfront support, parking, green team and more, hospitality, drivers, etc.

We will have volunteer MEALS & catering, but all volunteers are responsible for their own alcohol purchases at the festival (***after your volunteer shift is finished***). Most shifts are 4 hours, divided into 2-hour shifts.

All volunteers are required to check-in upon arrival at the Volunteer Tent Friday evening, (times will be sent to all volunteers via email). Volunteers will need to show up Day of Show at 8AM for a brief orientation and to pick-up your Festival t-shirt. Volunteers should arrive 15 minutes early for their shift for a job specific orientation. To sign-up. We will have a volunteer coordinator with a volunteer page so you can always be 'in the know'. If something happens that you become ill or have an emergency & can't show for the festival, we ask that you text our **Volunteer Coordinator** to let them know you cannot be there for your shift.

Interested in being a volunteer? *Great!* Fill out this form: **VOLUNTEER APPLICATION**

HOW CAN I BE A VENDOR AT THE FESTIVAL?

We are seeking local arts and crafts, artisans and other merch vendors. To learn more and complete the vendor application, please visit our **VENDOR APPLICATION FORM.**

CAN WE STILL BE A SPONSOR OR AN ADVERTISER FOR OTTER FEST?

YOU BET! Just fill out whichever form applies below & THANK YOU!

SPONSOR INTEREST: **CLICK HERE**

ADVERTISING INTEREST: **CLICK HERE**

WANT TO BE CONSIDERED FOR THE LAKE STAGE?

We love that indie spirit! Please fill out this **LAKE STAGE APPLICATION.** If the bend feels like a fit, we'll contact you at least a month prior to the festival.

WHAT DO YOU MEAN YOU'RE SUSTAINABLY PRESENTING OTTER FEST:

Otter Fest moves beyond greenwashing by embedding genuine sustainability into every detail—from solar-powered stages and zero single-use plastics to fully recyclable materials. Alongside this, we're spotlighting five nonprofits actively advancing the Environmental, Economic, Social, and Cultural pillars of sustainability, ensuring our impact is as meaningful as our music. Keeping New England green, gorgeous, and its people happy isn't just a goal... it's our operating standard, on and off the stage.

PLEASE NOTE:

YOUR DECISION NOT TO READ & AGREE TO THE GUIDELINES OF OTTER FEST LISTED HERE DOES NOT AFFECT OUR DECISIONS TO WITHHOLD THE GUIDELINES & REGULARIONS WE'VE SHARED HERE.

We Want Everyone to Have a Great Time...

And We Also Want Everyone to Have a Safe, Relaxing, Time as Well.

SEE YOU AT OTTER FEST!