

Carissa's Pet Sitting & Dog Walking

Terms and Conditions of Service

Littleton, Colorado

Last Updated: May 14, 2026

1. Agreement to Terms

By booking, scheduling, or using any services provided by Carissa's Pet Sitting & Dog Walking ("Company," "we," "our," or "us"), you ("Client") agree to be bound by these Terms and Conditions. Please read them carefully before booking any service.

If you do not agree to these Terms and Conditions, please do not use our services.

2. Services Offered

We provide the following pet care services in and around Littleton, Colorado:

- Dog Walking: On-leash walks at agreed-upon times and durations.
- In-Home Pet Sitting: Care for your pet(s) in your home while you are away, including feeding, fresh water, playtime, and basic supervision.

All services are subject to availability and must be scheduled in advance. We reserve the right to decline or discontinue service for any reason, including but not limited to aggressive animal behavior, unsafe conditions, or non-payment.

3. Scheduling & Cancellations

Booking

All appointments must be booked directly with Carissa's Pet Sitting & Dog Walking and confirmed by us in writing (text or email) before they are considered scheduled.

Cancellations by Client

We understand that plans change. We ask that you provide as much notice as possible for cancellations. Cancellations with less than 24 hours' notice may result in a cancellation fee at our discretion.

Cancellations by Us

In the event we must cancel a scheduled service due to illness, emergency, or circumstances beyond our control, we will notify you as soon as possible and will not charge you for the cancelled visit.

4. Payment

Payment for services is due at the time of service or as otherwise agreed upon in writing. We accept the following payment methods:

- Venmo
- Cash

First-Time Client Deposit

New clients booking pet sitting services are required to pay a non-refundable deposit of 25% of the total estimated service cost prior to the start of any pet sitting. This deposit secures your booking and will be applied toward your total balance. The remaining balance is due on or before the first day of service.

The deposit is non-refundable in the event of a cancellation. If we must cancel on our end, your deposit will be refunded in full.

We do not accept personal checks or credit cards at this time. Invoices not paid within 5 days of service may result in a late fee and/or suspension of future bookings until the balance is settled.

Rates are subject to change with reasonable advance notice. Price changes will not apply to already-confirmed and prepaid bookings.

5. Pet Health & Safety

Vaccination & Health Requirements

For the safety of all animals in our care and in your neighborhood, all pets must be up-to-date on the following vaccinations prior to service:

- Rabies
- Distemper/Parvovirus (DHPP)
- Bordetella (kennel cough) — recommended for dogs that interact with other animals

You represent and warrant that your pet(s) are in good health and free of any contagious illness at the time of each service. If your pet shows signs of illness, we reserve the right to cancel the visit for the safety of other pets and ourselves.

Flea & Parasite Prevention

We ask that all pets be on a regular flea and tick prevention program. We reserve the right to refuse service if a pet is found to have an active flea infestation.

Aggressive Behavior

You must disclose any known history of aggression, biting, or behavioral issues in your pet(s) before services begin. We reserve the right to refuse or discontinue service if a pet poses a risk to our safety or the safety of others. You will be solely responsible for any injury or property damage caused by your pet(s).

6. Emergency Veterinary Care

In the event of a medical emergency involving your pet while in our care, we will attempt to contact you immediately. If we are unable to reach you, we may seek emergency veterinary care at our discretion. By agreeing to these Terms and Conditions, you authorize us to seek such care on your behalf.

You are solely responsible for all veterinary costs incurred. We are not responsible for the outcome of any emergency veterinary treatment. We strongly recommend that you provide us with the name and contact information of your preferred veterinarian as well as an emergency contact.

7. Access to Your Home

For in-home pet sitting services, you agree to provide us with safe and reliable access to your home for the duration of the service period. This may include providing a key, door code, or garage code as needed.

We will treat your home and belongings with care and respect. We will not permit unauthorized persons to enter your home while providing services. You agree to notify us of any security system instructions to avoid triggering alarms.

We are not responsible for pre-existing damage to your home or property. Any damage to your home or belongings caused by your pet(s) while in our care is your sole responsibility.

8. Limitation of Liability

While we take every precaution to ensure the safety and well-being of your pet(s), pet care involves inherent risks. You acknowledge and agree that Carissa's Pet Sitting & Dog Walking shall not be held liable for:

- Illness, injury, or death of your pet(s) resulting from causes outside of our control or from pre-existing conditions.
- Your pet escaping due to a defective collar, leash, gate, fence, or other equipment provided by you.
- Damage to your home or property caused by your pet(s).
- Loss or theft of personal property from your home during a service visit.
- Acts of nature, extreme weather, or other unforeseen circumstances.

Our total liability to you for any claim arising out of or related to our services shall not exceed the total amount paid by you for the specific service(s) at issue.

9. Client Responsibilities

As a Client, you agree to:

- Provide accurate and complete information about your pet(s), including health history, behavioral tendencies, dietary needs, and any special requirements.
 - Ensure your home and yard are pet-safe and secure.
 - Provide all necessary pet care supplies, including food, treats, medications, leashes, and waste bags.
 - Keep your contact information and emergency contact information up to date.
 - Notify us immediately of any changes to your pet's health or behavior.
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10. Photos & Social Media

We love sharing adorable pet photos! By using our services, you grant us permission to photograph or video your pet(s) during service visits and share those images on our social media pages or website for promotional purposes. Your pet's images will never be sold to third parties.

If you do not wish for photos of your pet(s) to be shared publicly, please notify us in writing before services begin and we will honor your request.

11. Privacy

We collect personal information such as your name, address, phone number, email address, and pet information solely for the purpose of providing our services. We will never sell or share your personal information with third parties, except as required by law.

Home access information (keys, codes) is stored securely and used only for authorized service visits.

12. Changes to These Terms

We reserve the right to update or modify these Terms and Conditions at any time. Continued use of our services after any such changes constitutes your acceptance of the new terms. We will make reasonable efforts to notify active clients of significant changes.

13. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the State of Colorado. Any disputes arising out of or related to these Terms shall be subject to the exclusive jurisdiction of the courts located in Jefferson County, Colorado.

14. Entire Agreement

These Terms and Conditions constitute the entire agreement between you and Carissa's Pet Sitting & Dog Walking with respect to the subject matter herein, and supersede all prior communications, understandings, and agreements, whether written or oral.

15. Contact Us

If you have any questions about these Terms and Conditions, please contact us before booking:

Carissa's Pet Sitting & Dog Walking: grafnerc06@gmail.com

Littleton, Colorado
