

Privacy Policy

Two Saints Photography

Last updated: June 30, 2026

Two Saints Photography (“we,” “us,” or “our”) is a fine art dog photography business based in St. Catharines, Ontario, serving the Niagara region and surrounding areas. This Privacy Policy explains how we collect, use, disclose, and protect personal information when you visit our website (twosaintsphotography.ca), contact us, book a session, or join our mailing list. By using our website or services, you agree to the collection and use of information as described in this policy. If you do not agree, please do not use our website or provide us with your personal information.

1. Information We Collect

We collect personal information in the following ways:

Information You Provide Directly

- Contact form submissions — name, email address, phone number, and any message details you share.
- Booking and session inquiries — names, contact details, location preferences, pet information, and any other details relevant to scheduling your session.
- Payment and billing information — billing name, address, and payment details processed through our booking and payment platforms when you book a session or purchase products.
- Email list sign-ups — your name and email address if you subscribe to our mailing list, newsletter, or promotional emails.

Information Collected Automatically

- Usage data — pages visited, time spent on the site, browser type, device type, and referring URLs, typically gathered through analytics and cookies.
- Cookies and similar technologies — small files stored on your device that help our site function properly and allow us to understand how visitors use it. You can disable cookies through your browser settings, though some site features may not work as intended.

2. How We Use Your Information

We use the information we collect to:

- Respond to inquiries and communicate with you about sessions, products, and services.
- Schedule, confirm, and manage photography sessions and orders.
- Process payments and fulfill orders for prints, albums, and other fine art products.
- Send marketing emails, newsletters, and updates to subscribers (you may unsubscribe at any time).
- Improve our website, services, and client experience.
- Maintain business records as required for accounting, tax, and legal purposes.
- Comply with legal obligations and protect our legal rights.

3. How We Share Your Information

We do not sell your personal information. We may share information with:

- Service providers who help us operate our business, such as website hosting, booking and scheduling tools, email marketing platforms, and payment processors. These providers only receive the information necessary to perform their services and are expected to handle it securely.
- Professional product partners, such as the album and print labs we work with to produce your fine art products, who receive the information needed to fulfill your order.
- Legal or regulatory authorities, where required by law or to protect our rights, safety, or property.

We do not share client photographs publicly (including on our website, social media, or marketing materials) without your consent, which is typically addressed in your session agreement.

4. Cookies and Analytics

Our website may use cookies and analytics tools to understand site traffic and improve user experience. These tools may collect information such as your IP address, browser type, and browsing behavior on our site. You can manage or disable cookies through your browser settings at any time.

5. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this policy, including ongoing client relationships, legal, accounting, or reporting requirements. Mailing list information is retained until you unsubscribe or request deletion.

6. Your Rights and Choices

Depending on your location, you may have rights regarding your personal information, including the right to:

- Access the personal information we hold about you.
- Request correction of inaccurate information.
- Request deletion of your personal information, subject to legal or contractual retention requirements.
- Unsubscribe from marketing emails at any time using the link provided in each email.
- Withdraw consent for the use of your photographs in marketing materials, where applicable.

To exercise any of these rights, please contact us using the information below.

7. Data Security

We take reasonable measures to protect your personal information from unauthorized access, loss, misuse, or alteration. However, no method of transmission or storage over the internet is completely secure, and we cannot guarantee absolute security.

8. Children's Privacy

Our website and services are not directed toward children, and we do not knowingly collect personal information from children under 13.

9. Third-Party Links

Our website may contain links to third-party websites, such as social media platforms or partner businesses. We are not responsible for the privacy practices of these third parties and encourage you to review their privacy policies.

10. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal reasons. The “Last updated” date at the top of this page indicates when this policy was last revised. We encourage you to review this page periodically.

11. Contact Us

If you have questions about this Privacy Policy or how we handle your personal information, please contact us:

- Two Saints Photography
- St. Catharines, Ontario, Canada
- Website: twosaintsphotography.ca
- Email: kim@twosaintsphotography.ca