

LunaSol Journeys

Privacy Policy

LunaSol Journeys is an Independent Affiliate of Uniglobe Travel Center, a Virtuoso® Member Agency
Effective Date: May 15, 2026 | Last Updated: May 15, 2026

At LunaSol Journeys, your privacy matters. This Privacy Policy explains what personal information we collect, how we use it, and how we protect it when you visit our website at lunasoljourneys.com or engage our travel advisory services.

By using our website or working with us, you agree to the practices described in this policy.

1. Information We Collect

Information You Provide Directly

When you contact us through our website, inquiry form, or by phone or email, we may collect:

- Your name
- Email address
- Phone number
- Travel preferences, destinations of interest, and trip details you share with us
- Any other information you choose to provide in your message or during our consultations

Information Collected Automatically

When you visit lunasoljourneys.com, certain information may be collected automatically through cookies and analytics tools, including:

- Your IP address and general geographic location
- Browser type and device information
- Pages visited and time spent on the site
- Referring website or search terms that led you to our site

Our website is hosted through Showit. Our domain is registered through GoDaddy, which may also collect limited technical data. Each of these platforms operates under their own privacy policies, which we encourage you to review.

2. How We Use Your Information

We use the information we collect for the following purposes:

- To respond to your inquiries and communicate with you about your travel plans
- To research, design, and book travel experiences on your behalf
- To send you relevant information, updates, or travel inspiration (only with your consent)
- To maintain our client records and fulfill our obligations as your travel advisor
- To improve our website and services

We do not sell, rent, or trade your personal information to third parties for their own marketing purposes.

3. How We Share Your Information

In the course of arranging travel on your behalf, we may share your personal information with:

- Travel suppliers such as hotels, cruise lines, tour operators, and airlines, as necessary to complete your bookings
- Uniglobe Travel Center, our host agency, as required by our affiliate relationship
- Virtuoso and its member network, where applicable to your travel arrangements
- Third-party service providers who assist with our business operations, including website hosting and email communications

All third parties with whom we share your information are required to handle it responsibly and in accordance with applicable privacy laws. We share only the information necessary to complete your travel arrangements or operate our business.

4. Cookies and Tracking Technologies

Our website uses cookies and similar tracking technologies to enhance your browsing experience and analyze site traffic. Cookies are small text files placed on your device when you visit a website.

We or our platform partners (including Showit and GoDaddy) may use:

- Essential cookies necessary for the website to function properly
- Analytics cookies to understand how visitors use our site
- Performance cookies to improve site speed and functionality

You can control cookie settings through your browser preferences. Please note that disabling certain cookies may affect your experience on our website.

5. Data Retention

We retain your personal information for as long as necessary to provide our services, maintain our business records, and comply with applicable legal obligations. If you would like us to delete your information, please contact us using the details below.

6. Data Security

We take reasonable steps to protect your personal information from unauthorized access, disclosure, or misuse. Our website is hosted on secure platforms, and we use standard industry practices to safeguard the information you share with us.

No method of electronic transmission or storage is completely secure. While we work to protect your information, we cannot guarantee absolute security.

7. Your Rights and Choices

Depending on your location, you may have certain rights regarding your personal information, including the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your personal information
- Opt out of marketing communications at any time

To exercise any of these rights, please contact us at hello@lunasoljourneys.com.

8. California Residents (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA), including the right to know what personal information we collect, the right to delete your personal information, and the right to opt out of the sale of your personal information.

LunaSol Journeys does not sell personal information. To submit a CCPA request, please contact us at hello@lunasoljourneys.com.

LunaSol Journeys operates under the California Seller of Travel registration number CST 2055333-40 through Uniglobe Travel Center.

9. Florida and Washington Residents

LunaSol Journeys is registered as a Seller of Travel in the State of Florida (ST32940) and the State of Washington (601809585) through Uniglobe Travel Center. Residents of these states may have additional rights and protections under applicable state law.

10. Children's Privacy

Our website and services are not directed to children under the age of 13. We do not knowingly collect personal information from children. If you believe we have inadvertently collected information from a child, please contact us immediately and we will take steps to delete it.

11. Third-Party Links

Our website may contain links to third-party websites, including supplier and partner websites. We are not responsible for the privacy practices of those sites and encourage you to review their privacy policies before providing any personal information.

12. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable law. When we make updates, we will revise the effective date at the top of this document. We encourage you to review this policy periodically.

13. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us:

LunaSol Journeys

Linda James, Founder

Email: hello@lunasoljourneys.com

Phone: (404) 907-2928

Website: lunasoljourneys.com

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