

2025 ANNUAL IMPACT REPORT

MHHP




YOUR CHILD IS OUR MISSION.

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"As you know, it takes a village to raise a neurotypical child, but it takes even more to raise a child with a disability. Our families struggle in this world, not only financially and emotionally, but also with creating and finding supports that simply don't exist to meet the needs of their children.

MHP has connected nine of my client families with educational advocates that have fought for the simple, basic rights, under FAPE, in accordance with the law. Your organization has ensured the rights of these children were upheld and provided support to parents who lack knowledge about the special education system and seek support in advocating for their children.

In one instance, the services proved invaluable. Last year, one family with extreme circumstances was assigned an MHP Advisor and she ensured this child moved into a setting with 1:1 supports, extensive services and an IEP that was appropriate and would keep him safe through his matriculation.

Without MHP, my families would be at a severe disadvantage. As a clinician of over 17 years, who has worked in a variety of settings, I can say without hesitation, the gift offered by your organization is one of the most valuable services I have ever encountered.

With so much love from every single one of my families."

- PROFESSIONAL WORKING IN THE FIELD OF DISABILITY SERVICES

A NOTE FROM LEADERSHIP

Dear Friends,

Serving as Board President of Medical Home Plus for the past four years has been one of the greater privileges of my life. As I complete my final year in this role, I find myself reflecting on just how far MHP has come and feeling deeply grateful for everyone who has been part of this journey. When I began my leadership role, the organization was doing meaningful, life-changing work that I profoundly believed in. At the same time, there was an opportunity to strengthen how our board impacted the service of that mission. As someone who believes deeply in the power of operations and governance, I knew that continuing to engage our aligned board was going to be the fuel for lasting impact. Together, Emily and I have worked hard to achieve a board that is aligned, accountable, and deeply invested in the future of MHP for years to come.

Over the past four years, we have intentionally strengthened the organization from the inside out. We revitalized board engagement amongst three active committees with leadership at each, holding members accountable to expectations, standardizing meetings and processes, and launching an annual strategic board planning process. We also continually assess and institute necessary changes to our Bylaws to ensure our governance reflects best practices and the organization MHP has become. Alongside this work, we focused on financial sustainability – diversifying revenue streams, growing grant support, strategizing new and creative ways to attract to our annual fund, increasing our overall operating budget, and significantly expanding the success of our signature event, Uncork Hope. Because of this collective effort, MHP reached several important milestones: hiring a dedicated Manager of Outreach and Engagement, increasing our operating budget substantially, and launching two new programs that expand our reach and deepen our impact across the Commonwealth.

As I step away from my role as the Board President, I do so with both pride and optimism for the future of MHP. The organization is stronger, more resilient, and better positioned to serve children with special needs because of the generosity, belief, and commitment of so many – our donors, partners, board members, and staff. Thank you for trusting in this mission and investing in its future. It has been an honor to serve as Board President, and because I believe so deeply in our work, I look forward to continuing my support of Medical Home Plus as a contributing member of the Board of Directors, building on this momentum as we change real lives in our community for years to come.

Sincerely, 

Megan Newman,
MHP Board President



As Megan concludes her term as our Board President, I want to thank her for her leadership and dedication to MHP. Her time, insight, unique perspective on operational leadership, and steady guidance has made our time together fruitful. Our collaborative effort has been a true partnership, and the trust, openness, and thoughtful guidance Megan brought to her role allowed me to grow and step more fully into mine. Megan's impact on the board and the organization as a whole is lasting, and I am truly grateful for all of her contributions.

Your Child is Our Mission,



Emily Jiancristoforo,
MHP Executive Director



THE JOURNEY OF MHP

More often than not, families of children with special health care needs feel overwhelmed and are not sure how to enter into the process of obtaining a network of supports and resources. MHP serves as a hub for families and professionals alike who are seeking information and support for these special children. From MHP's beginning, our motto has been to hire parents of children with special needs to interface with our families in a peer to peer support model.

2001

Medical Home Plus was created as an extension to Richmond Pediatric Associates, Inc., and became incorporated as its own entity two years later.

Our IEP Advisory service was created in response to the community need.

2011

2023

Our Transition Planning Program was created in response to family feedback and advisor experience, thanks to generous support from the Truist Foundation.

Our Kindergarten Readiness program was created thanks to generous support from The Robins Foundation.

2024

2025

As an expansion of the Transition Planning Program, our Optimal Futures Program was created in partnership with Commonwealth Savers.

now

OUR SERVICES

- **RESOURCE COORDINATION**

We work directly with parents (and caregivers) to identify what community services and supports are needed and how families can access them.

- **EDUCATIONAL PLAN ADVISORY SERVICE**

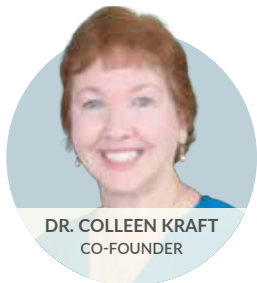
Our Advisors provide direct, one-on-one guidance in helping families navigate their child's Individualized Education Program (IEP) or 504 Plan.

- **KINDERGARTEN READINESS PROGRAM**

Our Kindergarten Readiness Program addresses the unmet need for specialized early intervention support and resources for families of children with special needs as they enter the school system.

- **OPTIMAL FUTURES PROGRAM**

The Optimal Futures Program uses a case management model to help students and families identify resources, connect to appropriate community services, and evaluate the strengths and gaps in skill development to ensure each student realizes their optimal future.



A WORD FROM OUR **MEDICAL DIRECTORS**

“

As pediatricians, we are often the first—and sometimes the only—professionals who see a child consistently from infancy through adolescence. It's a unique, trusted relationship. Through the collaboration of pediatricians and experienced parents, Medical Home Plus (MHP) has been an essential partner for families to navigate the complex ecosystem of support that influences a child's health, development, and education.

The “Medical Home” is a model of care that emphasizes continuity, coordination, and family-centered support. Families see their pediatrician not just as a clinician, but as an advocate who understands the complete picture of their child's life.

Medical Home Plus expands the “Medical Home” concept by creating collaborations between pediatricians, advocates and parents “who have been there and done that”. MHP is thus positioned to support pediatricians, educators, therapists, and families. The mission and services families receive from these other professionals is complemented by our staff. MHP serves as a hub for families and professionals desiring additional information, resources and support for children and youth with special needs. We walk families through their journey, helping them understand, discover and access the right services at the right time.

- Dr. Kraft & Dr. Gewanter



” 4

OPTIMAL FUTURE PROGRAM

YOUR FUTURE IS OUR MISSION.



In 2025, MHP initiated the pilot year of the Optimal Futures Program. We hope to help ensure students, starting at the age of 14, have fully comprehensive support services, wrapping around the services provided in the IEP. MHP will work alongside eligible students and their families, maintaining the relationship through high school and the following five years. Through assessments and meaningful discussions, we hope to identify interests, strengths, and skill development needs so the students and their families can work with MHP to create a person-centered transition plan with SMART goals. The Optimal Futures team will support by identifying resources, linking to services, helping to build relationships, within a case management model, to ensure they realize their optimal future.

OPTIMAL FUTURE PLANS WILL FOCUS ON THE FOLLOWING:

- Self-Determination
- Health & Safety
- Independent-Living Skills
- Work Skills
- Social Skills



CELEBRATING 15 YEARS

Since 2010, MHP has managed the Commonwealth of Virginia's Medication Administration Training (MAT) Program under a sole-source contract. Required by state law for childcare providers and accredited private school staff, the program has grown from one course to 14 under MHP's leadership, certifying approximately 9,000 providers per year.

MAT PROGRAM IN 2025

- Highest trained volume year, almost 10,000 providers
- 22 new nurse trainers certified
- Responded to over 5,000 programmatic inquiries



124,000+
childcare providers trained by
MAT Program

"As MAT Program Managers, it has been our honor to serve the Commonwealth through many transitions at the state level, and given the tenure of our core leadership team, MHP has been able to provide a level of sustainability and consistency to the program that prioritizes Virginia working families, ensures program fidelity and growth. MHP is proactive about ensuring the most comprehensive coverage of emerging rescue medications or other new therapies aimed at chronic condition management are afforded to Virginia families."

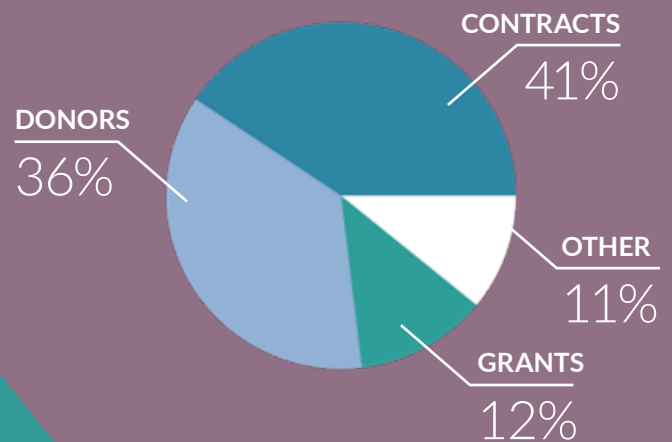
In partnership and with support from:

- Autism Society of Central Virginia - Life in the Community Conference
- Central VA Arc Conference
- Central Virginia Transition into Adulthood Coalition
- Chesterfield CSB
- Collaborations VA ACCSES Conference
- DARS (Department of Aging and Rehabilitative Services)
- DARS EPIC Capitol Local Advisory Council
- GRASP
- Prevention Partners Program Development Group
- RBHA (Richmond Behavioral Health Authority)
- Richmond Public Schools' Transition Mentor Team
- SOAR Virginia Advisory Team
- VCU's Center on Transition Innovations - Transition: Changing the Outcomes
- Virginia Down Syndrome Association
- VCU T/TAC Transition Retreat

Family Services Grant Partners:

- Freeman Foundation
- Gwathmey Memorial Trust
- Herndon Foundation
- KOVAR Foundation
- Moses Nunnally Foundation
- Overton and Katharine Dennis Fund
- Robins Foundation
- Shelton H. Short Jr. Trust
- Virginia Foundation for Healthy Youth (VFHY)

2025 Overall Revenue Sources:



"Because of MHP and our management of the MAT Program, medically complex children have access to more childcare options and guardians can have confidence that their child will receive needed medications safely. All children deserve access to quality and safe childcare."

HOPE WALTON | PROGRAM MANAGER

"On behalf of MHP, I've been the Master MAT Trainer since 2010. I've had the privilege of impacting child safety across the state by training thousands of early childcare and youth program providers, Navy program providers, and accredited private school staff. The standardized content in each of the program's medication administration courses promote consistency, but the class attendees make each training unique!"

KATIE HUMPHREY | MASTER TRAINER



Scan to view a full list of our Community Partners

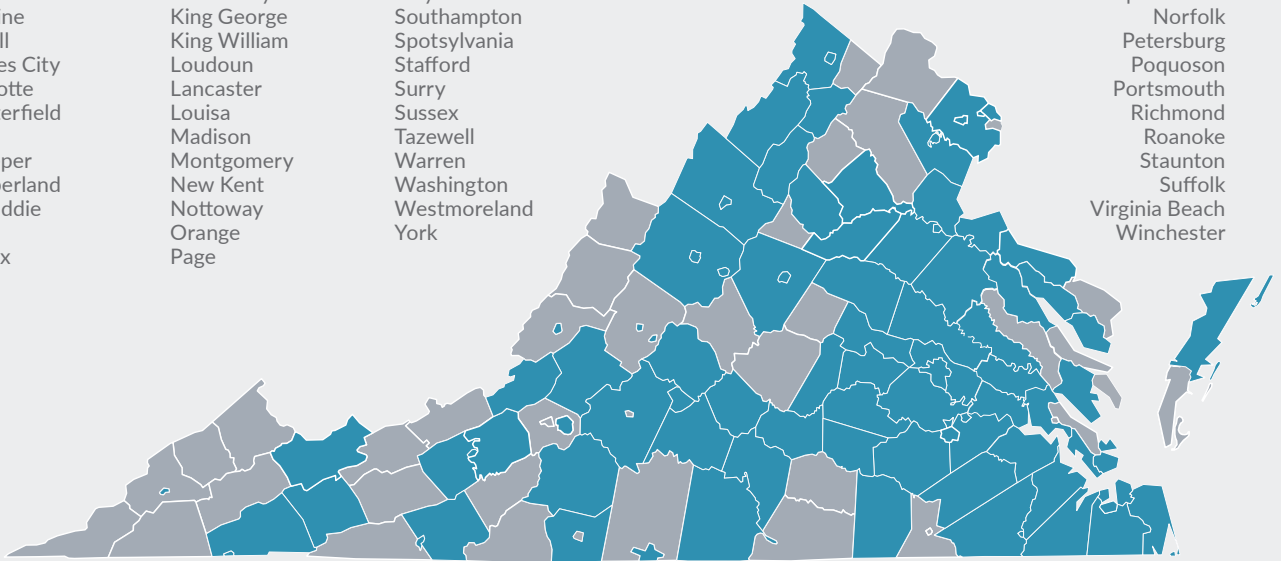
MHP'S IMPACT IN 2025

COUNTIES SERVED

- | | | |
|--------------|----------------|----------------|
| Accomack | Franklin | Powhatan |
| Albemarle | Frederick | Prince Edward |
| Amelia | Gloucester | Prince George |
| Amherst | Goochland | Prince William |
| Appomattox | Halifax | Pulaski |
| Arlington | Hanover | Richmond |
| Augusta | Henrico | Roanoke |
| Botetourt | Henry | Rockingham |
| Brunswick | Isle of Wright | Shenandoah |
| Campbell | James City | Smyth |
| Caroline | King George | Southampton |
| Carroll | King William | Spotsylvania |
| Charles City | Loudoun | Stafford |
| Charlotte | Lancaster | Surry |
| Chesterfield | Louisa | Sussex |
| Craig | Madison | Tazewell |
| Culpeper | Montgomery | Warren |
| Cumberland | New Kent | Washington |
| Dinwiddie | Nottoway | Westmoreland |
| Essex | Orange | York |
| Fairfax | Page | |

CITIES SERVED

- Alexandria
- Chesapeake
- Colonial Heights
- Emporia
- Fredericksburg
- Hampton
- Harrisonburg
- Hopewell
- Martinsville
- Newport News
- Norfolk
- Petersburg
- Poquoson
- Portsmouth
- Richmond
- Roanoke
- Staunton
- Suffolk
- Virginia Beach
- Winchester



KEY CHALLENGES & RECURRENT PATTERNS

Child delayed in milestones, had a hard time transitioning to daycare, diagnosed with Autism and currently engaging in 1:1 ABA therapy. Family is hoping for guidance with transitioning to a group education setting for their child's first year of school, while ensuring speech and behavior intervention supports continue.

SERVICES PROVIDED

Advisor assisted family from the initial screening meeting request with school through the consent of Eligibility and formation of IEP.

OUTCOME

Initial IEP was written with comprehensive present levels, goals to address articulation and fine motor skills, services for Speech and OT, and accommodations for sensory needs.

TYPE OF MEETINGS

- IEP Meeting
- 504 Plan Meeting
- Manifestation Determination Review
- Child Study Meeting
- Eligibility Meeting
- Placement Meeting
- Safety Meeting
- Transportation Meeting
- Transition Plan Meeting
- Extended School Year Meeting
- Behavior Intervention Plan Meeting
- Evaluation Review Meeting



91%

of MHP families that concluded scholarship services in 2025, benefitted from the support and attendance of their MHP Advisor during meetings with the school team.

50%

Child exhibits behaviors that interfere with learning

25%

Goals are not specific to child, leading to lack of progress

41%

Services missing from Educational Plan

CHALLENGES
FACING MHP
FAMILIES

YOUR CHILD IS OUR MISSION.



Enzi

Allison

Meet Enzi and his mom Allison. When Enzi's parents recognized early delays in infancy, they entered a confusing world of denials and unanswered questions with no clear guidance. Feeling alone and overwhelmed in an under-resourced public school system, they kept pushing for individualized instruction until a referral finally led them to MHP.

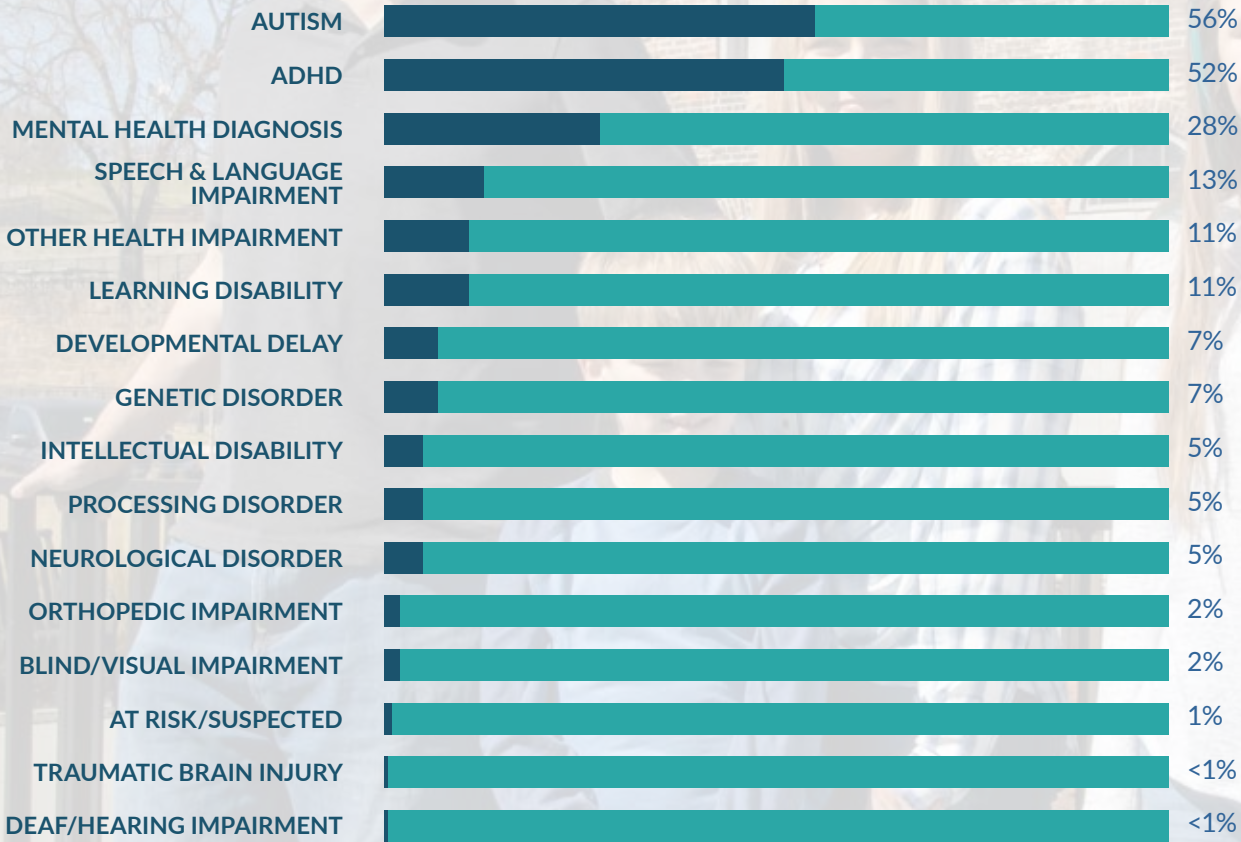
From the first call, MHP offered compassion and clarity, helping them secure a special education advisory scholarship. With our advisor's expert guidance, the family gained access to essential supports, including learning services they'd previously been denied. They now credit MHP with turning fear into knowledge and giving them renewed hope and confidence in the years that lie ahead.

"I just feel like I was validated and supported and I think that's what we are all looking for as a parent. You want someone to know your child like you know your child."

2025 DISABILITIES SERVED

MHP SERVES CHILDREN OF ALL DIAGNOSES;
WE NEVER TURN A FAMILY AWAY.

47%
HAVE MULTIPLE
DIAGNOSES



of Family Engagements supported families with at least 2 children served by MHP, some receiving our support for 3, 4, or 5 children.

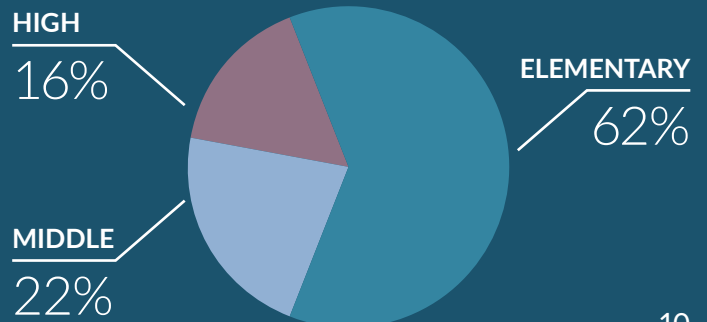
134% ↑
INCREASE

in registered attendees for our virtual workshops educating families.

In 2025, our MHP Advisors and families worked collaboratively with over

230

DIFFERENT SCHOOL TEAMS



14TH ANNUAL UNCORK HOPE



TOTAL RAISED: \$224K

Our 14th annual Uncork Hope fundraiser, themed *MHP Gives Possibilities*, was a memorable and highly successful evening celebrating creativity, community, and impact. Our largest silent auction to date featured thoughtfully curated packages, made possible by generous donations from organizations across Virginia.

The live auction brought MHP's mission to life in a truly special way. Guests enjoyed colorful abstract paintings created by siblings Isabella and Gerald, children served by MHP, whose artwork reflected the creativity, resilience, and potential of the families we support every day. Adding to the excitement, Richmond-based fine artist, John Price, live-painted an iconic Richmond city scene during the event, with the finished piece joining the auction lineup before the evening concluded.

Together, these experiences highlighted the power of community support and the many opportunities made possible through MHP.





Save the Date!

FOR MHP'S NEXT UNCORK HOPE
MHP Gives Opportunities

NOVEMBER 13, 2026



Scan to learn more about
Uncork Hope and stay
updated for 2026!



THE MHP TEAM

New faces & new titles in 2025!



KENDALL HEREN | *Family Support Advisor*

Kendall discovered her passion for supporting individuals with disabilities through Special Olympics and built a career spanning early intervention to post-secondary transition. She holds degrees from Virginia Tech and Johns Hopkins and founded KNH Advocacy as an education advocate.



ELYSA MOSES | *Optimal Futures Program Manager*

Elysa earned a psychology degree from University of Colorado in 2007 and has dedicated her career to disability services, with 16 years of experience working with Community Service Boards and disability service provider organizations. She has supported youth and adults in vocational and case management roles, coordinates Medicaid and DARS services, and volunteers as a ski instructor for young people with disabilities.



LESLIE ARTHUR | *Manager of Outreach and Engagement*

Leslie is a dynamic professional with roots in small business. Her experience walking alongside her son and brother through special education and disability services demonstrates a commitment to advocacy. With strengths in strategic planning and relationship building, she advances MHP's mission, growth and fundraising initiatives.



KENDRA NAGLIERI | *Program Support Coordinator*

Kendra, a Richmond West End native, holds degrees in English and ASL-English Interpreting. After careers in publishing and stay-at-home parenting, she joined MHP, working on the MAT team and recently expanding her role to include Family Services phone intake support.



MELISSA BANTA, PT, DPT | *New Board Member*

Dr. Banta earned her Doctor of Physical Therapy from Elon University and serves as Stroke and Brain Injury Program Director at Sheltering Arms Institute in Richmond. She leads evidence-based rehabilitation programs, specializes in neurologic care and operations, and holds a Nonprofit Management certificate.

BOARD & STAFF

We're grateful for our dedicated staff and board of directors whose passion and expertise drive our mission forward every day. To see a full list of the incredible people behind our work, please visit our website.



COMMUNITY ENGAGEMENT



2025 OUTREACH EVENTS

- Board Connector Event
hosted by Leadership Metro Richmond
- RVA Duck Race
hosted by Autism Society of Central Virginia
- Virginia Disability Expo
hosted by Friendship Circle of VA
- Fundraising Dinner
hosted by The Savory Grain & Virago Spirits
- RVA Charity Golf Tournament
hosted by Client First Cares Foundation
- Central Virginia Disability Resource Fair
hosted by Mobility Works



Have an upcoming community event that MHP should be a part of?

CONTACT US!
INFO@MEDHOMEPLUS.ORG



1st Annual MHPHILANTHROPY

SPRING FUNDRAISER



MHP proudly launched our 1st Annual Spring Fundraiser: MHphilanthroPy! The funds contributed support the services MHP provides, free of charge, to Virginia families of children with disabilities. This unique peer-to-peer fundraiser, led by MHP's Board of Directors, allows an extended reach of donors to make meaningful contributions in a creative and interactive way. As part of our inaugural campaign, two thirds of the total participants were first time donors to MHP. Thank you for supporting our mission!

OUR GOALS

- Spread awareness and education about MHP's services.
- Strengthen connections with community organizations.
- Raise funds to support MHP programs and services.

DONATE NOW

Join us in making a difference!



We are thrilled to have earned the **2025 Platinum Seal of Transparency!**



Platinum
Transparency
2025

Candid.

MHP Thanks

2025 SPONSORS



WEST CHARITABLE TRUST



WHITEFORD



SingleStone



VIRAGO SPIRITS



2025 VENDORS

Eventfull
RocketPop Media
RTS

Classic Party Rentals
Garnish
Flowers by Zoe

VIP Talent & Events
Entec
Client First

COMMUNITY DONORS

A heartfelt thank you to the community donors who have championed our mission in 2025! Thanks to our partners, we are able to increase our impact! To view the full list or to donate and add your name, please visit our website.



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