

Privacy Policy

Effective Date: September 28th, 2026

Positive Horizons Counseling LLC ("Positive Horizons Counseling," "we," "us," or "our") respects your privacy and is committed to protecting the information you provide when visiting our website. This Privacy Policy explains what information may be collected through our website, how that information may be used, and the choices you may have regarding your information.

1. Information We May Collect

Depending on how you interact with our website, we may collect information that you voluntarily provide, including:

- Your name
- Email address
- Telephone number
- Information submitted through a contact or appointment-request form
- Other information you voluntarily provide when contacting us

Our website may also automatically collect certain technical information, such as your IP address, browser type, device type, pages visited, and general information about how you use the website.

2. Information Submitted Through Our Website

If you choose to contact Positive Horizons Counseling through our website, the information you provide may be used to:

- Respond to your inquiry
- Contact you regarding services
- Respond to requests for appointments or consultations
- Provide information about our counseling services
- Address technical or administrative matters

Please do not submit detailed or highly sensitive mental-health information through a general website contact form.

A website contact form should not be used for emergencies or urgent mental-health concerns. If you are experiencing an emergency or are in immediate danger, call 911 or contact the 988 Suicide & Crisis Lifeline by calling or texting 988.

3. Protected Health Information and HIPAA

Information that becomes part of your counseling or treatment records may be protected health information ("PHI") under the Health Insurance Portability and Accountability Act (HIPAA) and applicable law. Positive Horizons Counseling's practices regarding the use and disclosure of PHI are described in our **Notice of Privacy Practices**, which is available on this website. The Notice of Privacy Practices is separate from this Website Privacy Policy and explains your rights regarding your protected health information.

4. Cookies and Website Technologies

Our website may use cookies, analytics tools, or similar technologies to operate the website, understand website usage, improve website performance, and maintain website security. The specific technologies used may depend on the services and features implemented on our website.

5. Third-Party Services

Our website may use third-party services for purposes such as website hosting, website functionality, analytics, security, appointment scheduling, communication, or other business functions. When third-party services are used, information may be processed by those providers as necessary to provide their services. Positive Horizons Counseling does not sell your personal information.

6. Information Security

We take reasonable measures to protect information submitted through our website from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmitting information over the internet or storing information electronically can be guaranteed to be completely secure.

7. Children's Privacy

Our counseling practice may provide services to children and adolescents. However, this website is not intended to be a substitute for secure clinical communication or a secure client portal. Parents, guardians, and individuals seeking services should avoid submitting sensitive clinical information through general website forms.

8. Links to Other Websites

Our website may contain links to websites or services operated by third parties. Positive Horizons Counseling is not responsible for the privacy practices, content, or security of websites that we do not operate. We encourage you to review the privacy policies of third-party websites before providing them with personal information.

9. Your Choices

You may choose not to provide personal information through our website. However, certain website features, such as contacting us through an online form, may require you to provide basic contact information. If you have questions about information you have submitted through our website, you may contact Positive Horizons Counseling using the contact information provided below.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, website features, technology, or applicable legal requirements. When changes are made, the updated policy will be posted on this website with a revised effective date.

11. Contact Us

If you have questions about this Privacy Policy or our website privacy practices, please contact:

Positive Horizons Counseling LLC
148 E 50 S Suite 2, Malad City, ID 83252
(208) 851-5141
positivehorizonscounseling@gmail.com

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