



GOLD LEAF WORLD TRAVEL

TERMS AND CONDITIONS

LAST UPDATED OCTOBER 16, 2026

CONSENT TO TERMS AND CONDITIONS

Access to and use of the services of Gold Leaf World Travel, an independent affiliate of Brownell Travel, Inc. ("Gold Leaf World Travel," "we," "us," "our"), and our website at goldleafworldtravel.com is subject to acceptance of these Terms and Conditions. By requesting, accessing, using, or obtaining any content, products, or services through our office or website, you agree to be bound by these Terms and Conditions.

In these Terms and Conditions, "Client," "you," and "your" mean the person who engages Gold Leaf World Travel, signs these Terms and Conditions, and is responsible for payment. "Traveler" means each person, including the Client when traveling, who will travel on arrangements booked through Gold Leaf World Travel. Where a provision concerns travel documents, health, conduct, or participation, "you" and "your" also refer to each Traveler.

If you do not accept all of these Terms and Conditions, please do not use our services or our website. These Terms and Conditions govern the relationship between Gold Leaf World Travel and you. They restrict your rights and remedies and provide protections to Gold Leaf World Travel, including warranty disclaimers and liability exclusions. No alteration to these Terms and Conditions may be made by any Gold Leaf World Travel employee, advisor, representative, or agent unless in writing and signed by the owner of Gold Leaf World Travel.

These Terms and Conditions are publicly available at all times on the Gold Leaf World Travel website at goldleafworldtravel.com, and a link to them is provided with our proposals and invoices. Because they are available to review in their entirety before any services begin, every Client and every Traveler who requests, engages, pays for, or travels on arrangements made through Gold Leaf World Travel acknowledges that he or she has had the opportunity to read these Terms and Conditions in full and agrees to be bound by them, whether or not he or she has signed them.

OUR SERVICES

Gold Leaf World Travel provides luxury travel advisory services, including destination and property research, itinerary design, supplier recommendations, booking coordination, and support before and during travel. Gold Leaf World Travel books accommodations rated four stars and above and does not book three star properties.



For self drive itineraries, Gold Leaf World Travel only books hotel accommodations. We do not book or arrange rental vehicles, driving routes, road itineraries, air, transfers, guides, tours, experiences, or restaurant reservations for self drive itineraries. For all other trips, air and private transfers are arranged case by case, as airfares fluctuate throughout the day and are not guaranteed until ticketed.

Our Air Desk, the Brownell Travel Air Desk, books air travel only as part of a complete trip booked through Gold Leaf World Travel; we do not offer air reservations as a stand alone service. Pre cruise and post cruise tours are arranged only when Gold Leaf World Travel books the cruise. Hotel only bookings do not require a planning retainer.

Gold Leaf World Travel cannot handle any air or hotel request in which a Traveler would like to apply loyalty points, miles, other rewards, or airline credits, including award tickets, points upgrades, stays paid with points, and future flight credits, travel vouchers, or other credits held with an airline. Any booking that uses points, rewards, or airline credits must be handled directly by the Traveler with the airline, hotel, or loyalty program. The one exception is an airline credit from a ticket originally booked by the Brownell Travel Air Desk; because the Air Desk holds that credit, it can be applied to a new ticket booked through Gold Leaf World Travel, subject to the airline's rules.

Digital itineraries delivered through the Axus travel app are provided only for trips that engage our full planning services. Hotel only bookings and self drive itineraries do not include an Axus itinerary; confirmations for those bookings are provided directly.

The services included in your engagement are those described in your proposal or engagement letter. Requests outside that scope, including substantial changes in destination, travel dates, or number of Travelers after planning has begun, may require an additional retainer.

SIGNATURE BEFORE BOOKING

Gold Leaf World Travel asks the Client to review and sign these Terms and Conditions before we accept any retainer or deposit or place any reservation. A signature is not required for these Terms and Conditions to be binding or enforceable. Because they are published on our website and available to review in full at any time, they apply to every Client and Traveler who engages our services, whether or not a signature has been provided. Electronic signature, including through our online waiver platform, has the same force and effect as a handwritten signature. You consent to receive these Terms and Conditions, proposals, invoices, confirmations, and all other notices from us electronically.

CLIENT AUTHORITY AND RESPONSIBILITY FOR ALL TRAVELERS

The Client represents that he or she is at least twenty one (21) years of age and is authorized to accept these Terms and Conditions on behalf of every Traveler, including minors, and agrees to share these Terms and Conditions with each Traveler. The Client is financially responsible for all bookings made for every Traveler and is our primary point of contact. Changes requested by any other Traveler will be confirmed with the Client before they are made.



PLANNING RETAINER

A planning retainer is billed per trip. The amount varies according to the destination, the length of the trip, and the number of Travelers. The base retainer covers up to six (6) Travelers, and an additional retainer applies to larger parties. The retainer is charged before any trip planning begins, and no research or proposal work starts until it is paid. The retainer compensates Gold Leaf World Travel for professional time and expertise, is nontransferable, and is not applied toward the cost of your trip. If you cancel in writing after paying the retainer but before Gold Leaf World Travel has presented a proposal, the retainer will be refunded less any credit card processing fees. Credit card processing fees are fully nonrefundable and will not be credited back under any circumstances. Once Gold Leaf World Travel has presented a proposal to you, the retainer is fully earned and nonrefundable. From that point it is not refunded if you decide not to travel, cancel or change your plans, book any part of your trip elsewhere, or receive a refund or future travel credit from a supplier, and it is not affected by travel insurance claims. No retainer is charged when the only service requested is a hotel reservation; a retainer applies when you request assistance beyond the hotel, such as air, transfers, guides, or experiences. A separate retainer applies to each trip, and an additional retainer may apply if you change destinations or the number of Travelers grows beyond six after planning has begun.

PROPOSALS AND PRICING

Proposals reflect availability and pricing at the time they are prepared. Hotels, rates, and services shown in a proposal are not held and remain subject to change until your deposit is received and each reservation is confirmed by the supplier. Ground services are not confirmed until you approve them. Restaurant recommendations and destination notes are provided after your trip is confirmed. All prices are quoted in United States dollars unless stated otherwise and may change before confirmation because of supplier pricing, availability, currency fluctuation, taxes, or fees.

PRICE BREAKDOWNS FOR TRIP PROPOSALS

Hotel and cruise pricing in a trip proposal is shown with its own rates, taxes, and fees. Ground arrangements, however, are typically provided by our on site partners, also known as destination management companies, which coordinate services such as private transfers, guides, drivers, and experiences in the destination. Their terms of service vary, and in most cases they provide a single package price for these services in order to protect their confidential contract pricing. As a result, Gold Leaf World Travel is generally not able to provide an itemized price breakdown for the services arranged through an on site partner. Where an on site partner does permit itemized pricing, we will share what that partner allows, and every proposal will state what is included in the package price.

DEPOSITS, FINAL PAYMENT AND CANCELLATION

A deposit of twenty five percent (25%) of the trip cost is required to begin confirming services, guides, and accommodations. Final payment is due sixty (60) days before departure, unless an individual supplier requires earlier payment, in which case the earlier supplier deadline applies and will be shown on your invoice or



confirmation. If full payment is not received by the applicable due date, reservations are subject to cancellation and deposits are forfeited.

In some cases there is no refund once a booking is made and paid for, and your right to a refund if you change or cancel your plans is limited. All cancellation and change requests must be sent to Gold Leaf World Travel in writing. Supplier cancellation penalties, which are advised at the time of booking and shown in your confirmation, will apply, together with any Gold Leaf World Travel cancellation or change fee stated in your proposal. Refunds, when a supplier issues one, are paid according to that supplier's policy and timeline, and Gold Leaf World Travel is not responsible for a supplier's failure or delay in refunding. Future travel credits issued by a supplier are governed solely by that supplier's terms.

CREDIT CARD AUTHORIZATION AND PAYMENT DISPUTES

By providing a payment card, you authorize Gold Leaf World Travel, by charges made by Brownell Travel, Inc. and/or directly by each supplier, to charge that card for the retainer, deposits, final payments, change and cancellation fees, and any supplier price increases permitted under these Terms and Conditions. Charges may appear on your statement under the name of Brownell Travel, Inc. or the individual supplier rather than Gold Leaf World Travel. Credit card processing fees are fully nonrefundable and will not be credited back, even when the underlying payment is refunded.

If you have a concern about a charge, you agree to contact Gold Leaf World Travel in writing first so that we can work with you and the supplier to resolve it. Except in cases of fraud or unauthorized use, you agree not to initiate a chargeback or payment dispute to avoid a retainer, a nonrefundable deposit, a cancellation penalty, or any other charge you authorized under these Terms and Conditions. A signed copy of these Terms and Conditions may be submitted to your card issuer in response to any dispute. You remain responsible for all amounts owed, and Gold Leaf World Travel and its suppliers may cancel reservations connected to a disputed charge.

HOW GOLD LEAF WORLD TRAVEL IS COMPENSATED

In addition to the planning retainer, Gold Leaf World Travel and Brownell Travel, Inc. may receive commissions, overrides, marketing incentives, or other compensation from hotels, cruise lines, tour operators, insurance providers, and other suppliers, including suppliers affiliated with Virtuoso. Our recommendations are based on our judgment of what best suits your trip, and the availability of supplier compensation does not change the price you pay for a booked service unless disclosed to you.

VIRTUOSO AND PREFERRED PARTNER AMENITIES

Many bookings made through Gold Leaf World Travel include amenities provided by the supplier through Virtuoso or other preferred partner programs, such as daily breakfast, a hotel credit, or an upgrade or early check in and late check out when available. These amenities are provided solely by the supplier, vary by property and rate, are generally per room or per booking, have no cash value, cannot be transferred or combined with certain other offers, and may not apply to stays booked with points, group rates, or



promotional rates. Upgrades and early or late check out are subject to availability at arrival and are never guaranteed. Gold Leaf World Travel is not responsible if a supplier changes or fails to provide an amenity, although we will advocate on your behalf.

YOUR REVIEW OF DOCUMENTS, TRAVELER NAMES AND AIR DESK FEES

You must review every proposal, invoice, confirmation, and ticket promptly upon receipt, including all air reservations and electronic tickets issued by our Air Desk, and notify us within forty eight (48) hours of any error. Each Traveler's name must exactly match the passport or government identification that Traveler will present. Gold Leaf World Travel is not responsible for costs arising from inaccurate information you provide, and supplier fees for name corrections, which can equal the full cost of a nonrefundable ticket, are your responsibility.

Air travel booked through Gold Leaf World Travel is ticketed by our Air Desk, which charges a service fee for every flight booking. The Air Desk service fee is billed per Traveler, is separate from the airfare and from the Gold Leaf World Travel planning retainer, and is nonrefundable, including if the ticket is later changed, canceled, or refunded by the airline. Additional Air Desk fees may apply to changes, reissues, or cancellations, and all such fees will be disclosed before ticketing.

PASSPORTS

Every Traveler's passport must be valid for at least six (6) months beyond the date the Traveler departs the final destination country, and a passport that does not meet this requirement should be considered invalid for travel. Many countries, and many airlines, will refuse boarding or entry to a Traveler whose passport falls short of this standard. Certain countries also require a minimum number of blank visa pages, which can range from one to several pages depending on the destination. Confirming passport validity, blank pages, and the condition of the passport is the sole responsibility of each Traveler. Travelers who are not citizens of the United States may require additional documentation and must tell us at the time of booking if they are traveling on a passport issued by another country.

TRAVEL DOCUMENTS AND IDENTIFICATION

It is the sole responsibility of each Traveler to obtain and carry a valid passport, visa(s), and all other documents required by applicable government regulations. Every adult Traveler must present an [acceptable form of identification](#) at airport security. The name, date of birth, and gender shown on that identification must exactly match the information on the airline ticket and booking record.

Children and infants also require all such travel documents. Minors traveling with one parent, or without either parent, may be stopped and refused entry unless authenticated consent forms are presented; please see the [US Department of State guidance on minors](#). US Customs and Border Protection may require, for child groups under age 19 arriving by land or sea from a contiguous territory with a school, religious, cultural, or sports group, an original or copy of a birth certificate, Consular Report of Birth Abroad, or Naturalization Certificate for each Traveler under 19, along with parental or guardian consent provided to the supervising



adult. Failure to comply strictly with these requirements may result in denied boarding or delays that cause you to miss flights, cruises, and tours, and any resulting costs are your responsibility.

REAL ID FOR DOMESTIC AIR TRAVEL

Since May 7, 2025, every adult Traveler flying within the United States must present a REAL ID compliant driver's license or another acceptable form of identification, such as a valid US passport, to pass airport security. Since February 1, 2026, Travelers without acceptable identification may be referred to the Transportation Security Administration's ConfirmID identity verification process, which carries a fee and may cause delays. Please confirm with the [TSA](#) and the [Department of Homeland Security](#) that each Traveler's identification is acceptable well before departure.

ENTRY REQUIREMENTS BY COUNTRY

Entry and exit requirements vary by country and can change with little notice. Each country sets its own rules for passports, visas, electronic travel authorizations, onward travel, health documentation, and the items a Traveler may bring across its border. It is the sole responsibility of each Traveler to learn and comply with the requirements of every country on the itinerary, including countries visited only in transit, by reviewing the [US Department of State country pages](#) and the official government websites of each destination.

Criminal history. Each country holds its own view of past criminal offenses, whether committed within or outside its borders, and some will refuse entry because of them. For example, a driving while intoxicated record can make a Traveler inadmissible to Canada unless a waiver is obtained; see [Canada's guidance](#). Out of respect for your privacy, Gold Leaf World Travel does not ask about criminal history. It is the sole responsibility of each Traveler to determine whether any current or past offense may restrict entry, to disclose it truthfully on any visa or entry application where required, and to obtain any waiver before travel.

Prescription medication. Some countries restrict or prohibit medications that are legal in the United States, or require a prescription, a physician's letter, original packaging, or advance approval. Gold Leaf World Travel will not ask any Traveler to disclose prescriptions. It is the sole responsibility of each Traveler to confirm, before departure, whether each medication he or she carries is permitted in every country on the itinerary.

Cannabis. Medical marijuana is not legal universally. Cannabis and products containing cannabis or CBD remain illegal in many countries, regardless of a prescription or their legal status in a US state, and carrying them across an international border can result in confiscation, fines, arrest, or denied entry. If this is a concern, it is the sole responsibility of the Traveler to know and follow the regulations of each country on the itinerary.

Visas and admission. Gold Leaf World Travel neither controls nor warrants the issuance of visas. It is the sole responsibility of each Traveler to confirm that every required visa or travel authorization has been obtained, is valid for the dates of entry and exit, and accurately reflects his or her personal details. Even with a visa, a Traveler may be denied entry, as local immigration officials make the final decision. Gold Leaf World Travel is not responsible for payments lost because a visa is not issued or entry is refused.



VACCINATIONS AND HEALTH REQUIREMENTS

Some destinations require proof of specific vaccinations, and some vaccines must be given weeks or months before departure to be effective or accepted. For any destination that requires vaccinations, it is the sole responsibility of each Traveler to identify the requirement, receive the vaccinations within the required time frame, and carry any required certificate or documentation. Each Traveler must also comply with any health or security rules imposed by government authorities. Gold Leaf World Travel does not assume responsibility for the accuracy of health requirements and recommends that Travelers consult a health practitioner well before departure and review the [US Centers for Disease Control and Prevention](#) destination pages.

ACCESSIBILITY, MEDICAL, DIETARY AND SPECIAL REQUESTS

Please tell us at the time of booking about any accessibility, mobility, dietary, or allergy accommodation a Traveler needs, as well as any special occasion. We ask only for the accommodation requested, not for details of any medical condition. Gold Leaf World Travel will communicate these requests to suppliers, but we cannot guarantee that any supplier will accommodate them. The Americans with Disabilities Act applies only within the United States, and facilities outside its borders may be limited. Travelers who need assistance must be accompanied by a qualified and physically able companion. Motorized scooters are unsuitable for many trips, and many vehicles and tour coaches are not equipped with wheelchair ramps. Some itineraries involve walking on uneven ground, high altitude, or remote locations far from medical care, and you are responsible for determining that each Traveler is fit to participate.

RISKS AND SAFETY

Travel to certain destinations may involve greater risk than others. Gold Leaf World Travel urges Travelers to stay informed and to review travel advisories issued by the US Government before booking and before departure. Helpful resources include travel.state.gov, tsa.gov, transportation.gov, faa.gov, cdc.gov, and cbp.gov. We recommend that US citizens enroll in the free [Smart Traveler Enrollment Program](#) so the Department of State can assist in an emergency.

BY OFFERING TRAVEL TO PARTICULAR DESTINATIONS, GOLD LEAF WORLD TRAVEL DOES NOT REPRESENT OR WARRANT THAT TRAVEL TO SUCH DESTINATIONS IS ADVISABLE OR WITHOUT RISK, AND SHALL NOT BE LIABLE FOR COSTS, DAMAGES, OR LOSSES THAT MAY RESULT FROM SUCH TRAVEL. YOUR PARTICIPATION CONSTITUTES ACCEPTANCE OF SUCH RISKS.

COMMUNICABLE DISEASE

Travel may involve exposure to communicable diseases, and governments and suppliers may impose testing, vaccination, quarantine, or other requirements, sometimes with little notice. Such requirements, and any resulting changes, cancellations, or costs, are outside the control of Gold Leaf World Travel and are subject to each supplier's terms and conditions.



USE OF OUR SERVICES FOR TRAVEL BOOKINGS

You warrant that you are at least twenty one (21) years of age and have the legal authority to enter into this agreement. You agree to be financially responsible for all of your travel bookings and for the use of your account by others, including minors living with you. You warrant that all information you or any Traveler supplies is true and accurate. Speculative, false, or fraudulent reservations and reservations made in anticipation of demand are prohibited.

Separate supplier terms and conditions apply to each reservation. You agree to abide by the terms of Gold Leaf World Travel and of each supplier with whom we deal on your behalf, including payment of all amounts when due and compliance with supplier rules. Violation of a supplier's conditions may result in cancellation of your reservation, denial of service, forfeiture of monies paid, and charges to your payment card for any costs incurred. You are responsible for all charges, fees, duties, taxes, and assessments arising from your travel bookings. You authorize Gold Leaf World Travel to book on third party travel booking platforms when needed to fulfill your requests, and you agree to be bound by the terms of those platforms accepted on your behalf.

AIR TRAVEL, CHECK IN AND RECONFIRMATION

Unless set forth in writing, airline reservations are not included in your travel plans, and it is your responsibility to arrange air travel and transportation to and from the point where your arrangements begin and end. Gold Leaf World Travel is not responsible for air or ground schedule changes. Please check in at least two (2) hours before domestic departures and three (3) hours before international departures, and reconfirm flight times twenty four (24) hours before domestic flights and seventy two (72) hours before international flights. Failure to use a flight segment may result in cancellation of all continuing and return flights and forfeiture of the fare. Some countries collect departure taxes in cash. Electronic tickets generally expire one year from the date of issue unless the fare rules provide otherwise. Airline fees for seats, baggage, and changes are set by the airline and are your responsibility.

HAZARDOUS MATERIALS

Federal law forbids carrying hazardous materials aboard aircraft in your luggage or on your person, and violations carry significant civil and criminal penalties under [49 USC 5124](#). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives, and radioactive materials, such as paints, lighter fluid, fireworks, tear gas, and oxygen bottles. Limited exceptions apply to small quantities of medicinal and toiletry articles and certain smoking materials. Please review the [TSA list of prohibited items](#) and the [FAA PackSafe guidance](#), and contact your airline with questions.

INSECTICIDE NOTICE

Some countries require airlines to treat the passenger cabin with insecticide before or during flight. Please review the current list on the [US Department of Transportation website](#), which is updated from time to time.



LATE BOOKINGS

Clients are encouraged to book early. Bookings made close to departure may have limited availability, higher pricing, immediate payment requirements, and supplier late booking fees.

NO REFUND FOR UNUSED ARRANGEMENTS

Because many prices are based on contract rates, no refund is given for any unused portion of a booking, including services missed because of late arrival, early departure, or a Traveler's choice not to participate. Some group tours require a minimum number of participants; if that minimum is not met, a surcharge may apply or the tour may be canceled.

PRICE CHANGES AND CURRENCY

Gold Leaf World Travel will make every effort to honor the price as quoted. Before full payment, prices may increase because of supplier increases, fuel surcharges, tariffs, government taxes or fees, or currency fluctuation. For air transportation in, to, or from the United States, the price will not increase after full payment except for government imposed taxes or fees. Certain suppliers reserve the right to increase prices to reflect costs or exchange rates, and you authorize such additional amounts to be charged to your payment card. This consent applies to all travel arranged for you, may be revoked for future travel you have not yet paid for, and expires five (5) years after your last booking.

CHANGES TO CONFIRMED BOOKINGS AND ITINERARY ALTERATIONS

If you change any portion of your confirmed arrangements, before departure or during your trip, Gold Leaf World Travel will assist subject to supplier penalties and our change fee stated in your proposal. Alterations to an itinerary may also be necessary for reasons such as weather, supplier changes, or safety. If a property, supplier, activity, or area must be removed, Gold Leaf World Travel will make reasonable efforts to replace it with a comparable alternative, subject to each supplier's terms. Weather conditions, including snow, sunshine, and rainfall, are not guaranteed. Volcanic activity, ash clouds, and wind may be treated by suppliers and insurers as adverse weather or a natural disaster.

RECOMMENDATIONS AND RESTAURANT RESERVATIONS

Restaurant, activity, and destination recommendations reflect our professional judgment at the time they are made. Opening hours, menus, pricing, and quality are controlled by independent businesses and may change. Reservations at restaurants and venues not booked by Gold Leaf World Travel are your responsibility.

When Gold Leaf World Travel books a restaurant reservation, we book the initial reservation only and do not assist with future modifications. It is the sole responsibility of the Traveler to make any later changes to the time, date, or number of guests directly with the restaurant or through the hotel concierge. Gold Leaf World



Travel is not responsible for any missed reservation, or for any cancellation, no show, deposit, or other charge a restaurant imposes because a Traveler did not follow the restaurant's stated reservation policies.

TRAVEL INSURANCE

UNLESS SPECIFICALLY NOTED, TRAVEL INSURANCE IS NOT INCLUDED IN THE COST OF YOUR TRIP. GOLD LEAF WORLD TRAVEL STRONGLY RECOMMENDS COMPREHENSIVE TRAVEL INSURANCE, WHICH MAY PROTECT AGAINST TRIP CANCELLATION AND INTERRUPTION, SUPPLIER DEFAULT, DELAY, MISSED CONNECTION, MEDICAL EXPENSES, EMERGENCY EVACUATION AND REPATRIATION, BAGGAGE LOSS OR DELAY, AND OTHER COVERED EVENTS.

Without appropriate travel insurance, you understand that if any Traveler cancels or interrupts a trip for any reason, Gold Leaf World Travel and supplier penalties will apply and you may lose up to the full cost of the trip. Purchase of travel insurance is not required to purchase any other service, and an additional charge applies for any policy selected. If a Traveler declines travel insurance, the Client may be asked to confirm that decision in writing and accepts full financial responsibility for any loss that insurance might have covered.

Preexisting medical conditions may not be covered by a travel insurance policy. Each Traveler is solely responsible for reviewing the policy terms, including coverage, exclusions, conditions, and any requirements for preexisting conditions, and for confirming that the policy meets his or her needs. Gold Leaf World Travel does not ask about, identify, assess, or advise on any Traveler's health or medical conditions. All health and medical matters, including questions of eligibility and claims, must be handled directly between the Traveler and the insurance carrier. Gold Leaf World Travel employees and contractors are not licensed to answer questions about policy benefits, exclusions, or conditions or to evaluate any existing coverage.

LIMITATIONS OF LIABILITY AND DISCLOSURE

Gold Leaf World Travel, an independent affiliate of Brownell Travel, Inc., acts solely as a booking agent for disclosed suppliers, including hotels, villas, cruise lines, airlines, air charters, ground and boat operators, guides, and other independent contractors providing accommodations, transportation, or other services ("Suppliers"), and is not the provider of those services. Each Supplier is an independent entity not subject to the control of Gold Leaf World Travel. The Suppliers named in your travel documents are responsible for providing the services purchased, and their services are subject to the terms in their tickets, vouchers, and websites, which govern the transaction.

BECAUSE GOLD LEAF WORLD TRAVEL ACTS AS AGENT FOR DISCLOSED SUPPLIERS AND DOES NOT CONTROL THEIR OPERATIONS, YOU AGREE THAT GOLD LEAF WORLD TRAVEL IS NOT LIABLE FOR ANY PERSONAL INJURY, ILLNESS, DEATH, PROPERTY DAMAGE, OR OTHER LOSS ARISING OUT OF THOSE SERVICES. TO THE FULLEST EXTENT PERMITTED BY LAW, GOLD LEAF WORLD TRAVEL DISCLAIMS ANY LIABILITY, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, FOR ANY DIRECT, PUNITIVE, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES IN CONNECTION WITH THE GOODS OR SERVICES OF ANY SUPPLIER, INCLUDING ANY ACT, ERROR, OMISSION, INJURY, LOSS, ACCIDENT, DELAY, OR IRREGULARITY CAUSED BY THE FAULT, NEGLIGENCE, OR WILLFUL ACTS OF ANY SUPPLIER OR ITS EMPLOYEES OR AGENTS, INCLUDING FAILURE TO DELIVER OR INADEQUATE DELIVERY OF SERVICES, SUPPLIER INSOLVENCY OR BANKRUPTCY, FUEL INCREASES, AND OTHER MATTERS OUTSIDE GOLD LEAF WORLD TRAVEL'S CONTROL.



GOLD LEAF WORLD TRAVEL RECEIVES ONLY FEES AND COMMISSIONS FOR TRAVEL TRANSACTIONS. YOU AGREE THAT ANY RECOVERY FROM GOLD LEAF WORLD TRAVEL WILL BE LIMITED TO THE RETAINER, FEES, AND COMMISSIONS PAID BY YOU AND ACTUALLY RECEIVED BY GOLD LEAF WORLD TRAVEL IN THE TWELVE (12) MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM.

INDEMNIFICATION

You agree to indemnify and hold harmless Gold Leaf World Travel, Brownell Travel, Inc., and their owners, employees, and contractors from any claims, losses, damages, fines, and expenses, including reasonable attorneys' fees, arising from your breach of these Terms and Conditions, inaccurate information you provide, your violation of any law or supplier rule, or the conduct of any Traveler.

TRAVELER CONDUCT AND ENDING OUR SERVICES

Suppliers may refuse service to, or remove, any Traveler whose conduct is disruptive, unsafe, or unlawful, without refund. Gold Leaf World Travel may decline or end its services to any Client who is abusive toward our team or suppliers, fails to pay, or acts in violation of these Terms and Conditions. In that event, retainers and fees already paid are not refunded and supplier terms continue to govern existing reservations.

FORCE MAJEURE

"Force Majeure" means any circumstance beyond the reasonable control of Gold Leaf World Travel or its Suppliers, including acts of God, explosion, flood, storm, wind, fire, accident, war or threat of war, terrorism, sabotage, insurrection, riots, strikes, civil disturbance, epidemic, pandemic, sickness, quarantine, government action, weather, natural disaster, defects in machinery and vehicles, wildlife, and similar events. Gold Leaf World Travel shall not be in breach of these Terms and Conditions or liable to you for delay or non performance caused by Force Majeure. Suppliers affected by Force Majeure may vary or cancel arrangements in their discretion and under their own terms. Any refund will depend on amounts actually recovered from Suppliers, less applicable cancellation fees and nonrefundable costs, and Gold Leaf World Travel will use reasonable efforts to assist you in pursuing refunds or credits. In situations of civil unrest, you may cancel your trip subject to the terms of Gold Leaf World Travel and each Supplier.

TIME LIMIT FOR CLAIMS

Any complaint about your trip should be raised with the Supplier and Gold Leaf World Travel while you are traveling so that it can be addressed promptly. Any claim against Gold Leaf World Travel must be submitted in writing within ten (10) days of your return date, and any legal action must be brought within thirty (30) days of your return date, or the claim is waived to the extent permitted by law.



PRIVACY AND SHARING YOUR INFORMATION

To book your travel, Gold Leaf World Travel shares the personal information you provide, including names, dates of birth, passport details, contact details, preferences, and special requests, with Brownell Travel, Inc. and with the Suppliers, consortia such as Virtuoso, and service providers needed to fulfill your trip, some of which are located outside the United States. Your information is treated in accordance with the [Brownell Travel Privacy Policy](#), which is incorporated by reference. Please send passport information only through the secure channel we provide and never by ordinary email or text message.

Credit card information. Gold Leaf World Travel will never ask you to share credit card information except through a secure payment link that we send to you. Never share your card number, security code, or other card details outside that secure link, including by email, text message, social media, or a link you did not receive from us. The only exception is a telephone call placed directly with Gold Leaf World Travel. If you receive any other request for card information that appears to come from us, do not respond, and contact Gold Leaf World Travel directly to confirm.

Wire transfers. Before sending any wire transfer, you must confirm the complete wire instructions, including the bank name, account name, account number, and routing or SWIFT number, verbally by telephone with Gold Leaf World Travel, using a phone number you already know to be ours rather than one provided in the message containing the instructions. Gold Leaf World Travel will never change its wire instructions by email or text message alone. Any message stating that our banking details have changed should be treated as fraudulent until you have confirmed it verbally with us. Gold Leaf World Travel is not responsible for funds sent to an account that was not verbally confirmed with us.

USE OF ARTIFICIAL INTELLIGENCE

Gold Leaf World Travel may use artificial intelligence assisted tools to support administrative tasks, research, and communications. We review assisted work before relying on it or sharing it with you. Gold Leaf World Travel remains responsible for its services to the extent required by law, and third party technology providers remain subject to their own terms and privacy practices.

Gold Leaf World Travel uses artificial intelligence note taking tools during Discovery Calls, Debriefing calls, and other planning conversations, conducted by phone or video. These tools may record, transcribe, and summarize the conversation so that we can capture your preferences accurately and give you our full attention while we speak. We will make every effort to remind you at the start of each call that a note taking tool is in use. By accepting these Terms and Conditions, you acknowledge and consent to the recording, transcription, and summarizing of these calls, and you agree to inform any other Traveler who joins a call. You may ask us to turn off the note taking tool for any call or any part of a call, and we will honor that request. Recordings, transcripts, and summaries are used only to plan and service your travel, are not sold or used for marketing, are stored with the same care as your other personal information, and are deleted when no longer needed for that purpose.



PHOTOGRAPHS, REVIEWS AND FEEDBACK

You may share comments, reviews, photographs, or other content with us (“Shared Content”). By doing so, you grant Gold Leaf World Travel a nonexclusive, royalty free, perpetual license to use, reproduce, edit, and publish that Shared Content in our website, social media, and marketing materials, identifying you only by first name and initial unless you agree otherwise. We may moderate, edit, or decline to publish any Shared Content. You represent that your Shared Content is accurate, lawful, and does not infringe the rights of others. You may ask us at any time to stop future use of your Shared Content.

COPYRIGHT AND PROPRIETARY RIGHTS

All itineraries, proposals, travel guides, maps, destination notes, documents, and website content created or provided by Gold Leaf World Travel (“Gold Leaf Content”) are the exclusive property of Gold Leaf World Travel and are protected by US and international copyright law. Gold Leaf Content is provided for your personal use in planning travel with us. You may not copy, distribute, modify, or use Gold Leaf Content, including to book the proposed trip directly or through another agency, without our prior written consent.

WEBSITE USE, ACCOUNTS AND SECURITY

Access to password protected or secure areas of our website is restricted to authorized users. You are responsible for keeping your login credentials confidential and for all activity under your account, and you agree not to share your password or attempt to breach website security. Gold Leaf World Travel may require you to change an insecure password, may suspend any account that appears compromised, and may cooperate with law enforcement and other system administrators in investigating any suspected violation.

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Our website and services are intended for adults at least twenty one (21) years of age. If you are under 21, please do not use goldleafworldtravel.com or engage our services; Travelers under 21 may travel on arrangements booked by a Client who meets this requirement. We do not knowingly collect personal information from anyone under 21 except as provided by the Client, a parent, or a guardian to book that Traveler’s travel.



CHANGES TO THESE TERMS AND CONDITIONS

We may revise these Terms and Conditions from time to time. Updated versions will be posted on our website with a new “Last Updated” date and will apply prospectively. The Terms and Conditions in effect when a travel service is booked will continue to govern that booking unless a change is required by law or you expressly agree otherwise.

RIGHT TO CORRECT ERRORS

Gold Leaf World Travel reserves the right to correct errors in pricing, descriptions, and documents, and all offers are subject to availability. Where these Terms and Conditions conflict with a Supplier’s terms regarding that Supplier’s services, the Supplier’s terms govern those services.

GOVERNING LAW AND ARBITRATION

These Terms and Conditions shall be construed and enforced in accordance with the laws of the State of Alabama, without regard to conflict of law principles. Except for claims that qualify for small claims court, any controversy, claim, or dispute arising out of or relating to these Terms and Conditions or their breach shall be resolved by binding arbitration in Birmingham, Alabama, administered by the American Arbitration Association under its applicable rules, and judgment on the award may be entered in any court having jurisdiction. Each party waives the right to a jury trial and to bring or participate in a class or representative action to the fullest extent permitted by law. Any award of attorneys’ fees and costs will be governed by applicable law and the arbitration rules. If any portion of this provision is unenforceable, it will be severed or limited to the minimum extent necessary and the remainder will remain in effect.

SEVERABILITY AND ENTIRE AGREEMENT

If any part of these Terms and Conditions is found invalid or unenforceable, including any warranty disclaimer or limitation of liability, it will be replaced by a valid provision that most closely matches its intent, and the remainder of these Terms and Conditions will continue in effect. These Terms and Conditions, together with your proposal and the Supplier terms referenced in them, are the entire agreement between you and Gold Leaf World Travel regarding your travel bookings and supersede all prior communications, whether electronic, oral, or written. A printed or electronic copy of this agreement is admissible in judicial or arbitration proceedings to the same extent as other business records.

SELLER OF TRAVEL REGISTRATION

Brownell Travel, Inc. holds seller of travel registrations where required by law: California Seller of Travel No. 2084589-50, Florida Seller of Travel No. ST36335, and Washington Seller of Travel No. 602 637 738. Registration as a seller of travel does not constitute approval by the State of California.



CONTACT

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ACKNOWLEDGMENT AND ACCEPTANCE

I have read and agree to these Terms and Conditions as the Client, on behalf of myself and every Traveler.

CLIENT SIGNATURE

PRINTED NAME

DATE

NUMBER OF TRAVELERS

ALL RIGHTS RESERVED, GOLD LEAF WORLD TRAVEL

