TITANIUM DEFENSE GROUP LLC

Risk Management & Claims Consulting

Privacy Policy

Effective Date: February 10, 2026

Titanium Defense Group LLC ("Titanium Defense Group," "we," "our," or "us") is committed to protecting the privacy and security of personal information. This Privacy Policy explains how we collect, use, store, and protect information obtained through our website, services, communications, and business operations.

CONTENTS

1. Information We Collect
2. How We Use Information
3. Communications and Messaging
4. Information Sharing
5. Cookies and Tracking
6. Data Security
7. User Rights
8. Policy Updates
9. Contact Information

1. Information We Collect

We may collect the following types of personal and business information:

- Name, company name, and job title
- Email address and phone number
- Mailing address and business contact information
- Website usage data (IP address, browser type, pages visited, cookies, and analytics data)
- Information voluntarily provided through forms, inquiries, orders, surveys, or communications

2. How We Use Information

We use collected information to:

- Provide services and manage customer accounts
- Respond to inquiries and provide support
- Communicate operational updates and service notifications
- Improve website functionality and user experience
- Maintain internal business operations

- Conduct internal analytics and performance monitoring

3. Communications and Messaging

Titanium Defense Group may use SMS (text messaging), email, and phone communications for business and operational purposes only, including support communications, relevant updates, and internal and external business operations.

SMS Compliance Statement

- SMS messaging is used for direct, one-to-one business communication only
- No marketing campaigns, promotions, mass messaging, or automated messaging systems are used through SMS
- SMS is not used for advertising purposes
- SMS is used strictly for operational, transactional, and service-related communication

Consent

By providing your phone number, you consent to receive business-related SMS communications from Titanium Defense Group for operational and service-related purposes. SMS consent is not shared with third parties or affiliates.

4. Information Sharing

We do not sell, rent, or trade personal information. Information may only be shared in the following limited circumstances:

- With trusted service providers necessary to operate our business systems (IT services, communications platforms, logistics systems)
- When required by law, regulation, or legal process
- To protect the rights, property, and safety of Titanium Defense Group, our employees, and our clients

5. Cookies and Tracking

We may use cookies and similar technologies to improve website functionality, analyze site traffic, enhance user experience, and maintain session data. Users may control cookies through browser settings.

6. Data Security

We implement appropriate administrative, technical, and physical safeguards to protect personal information from unauthorized access, misuse, loss, or disclosure.

7. User Rights

Users may request:

- Access to their personal information
- Corrections to inaccurate data
- Removal of personal information where applicable
- Communication preferences changes

Requests can be made by contacting us using the information below.

8. Policy Updates

This Privacy Policy may be updated periodically to reflect operational, legal, or regulatory changes. Updates will be posted on this page with a revised effective date.

9. Contact Information

> **Titanium Defense Group LLC**
> 347-365 Flushing Ave #702
> Brooklyn, New York 11205
> Email: info@titaniumdg.com