

Policies and Consents

Insurance Policy

Our staff will make every effort to notify you of insurance benefits. However, the information we receive is often limited at best. It takes a few days to communicate with insurance so we ask that patients provide all insurance information in advance of their appointment. Please note that the contract itemizing your dental benefits is between you, your employer and the insurance company. Dental insurance plans are not designed to cover all of your dental needs. We are happy to inform you of any financing available.

We bill insurance for services performed. Patients are responsible for any amount charged for services not covered by their insurance plan, less contracted write-offs. Copays and deductibles are to be paid at the time of service.

Appointment Policy

As our provider's practices grow, appointment space is becoming more limited. As a courtesy to other patrons, we require a 48 hour advance notice of appointment change. There is nothing more disheartening to our staff than to have a no show when we have patients waiting to be seen. If a hygiene appointment is canceled within 48 hours, a non-refundable, non-transferrable fee will incur.

Acknowledgement of receipt of privacy practices

I have reviewed a copy of this office's Notice of Privacy.