WWW.JAMIESTOFFELS.NL

TERMS AND CONDITIONS

By booking a photoshoot with Jamie Stoffels Fotografie, the client automatically agrees to the general terms and conditions below.

GENERAL

1. Jamie Stoffels Fotografie reserves the right to modify information, rates, and agreements at any time.
2. Photographs taken by Jamie Stoffels Fotografie are subject to copyright. Jamie Stoffels Fotografie retains ownership of the photographs at all times, unless otherwise agreed upon.
3. Jamie Stoffels Fotografie complies with privacy legislation; please refer to the "privacy policy" available on the Jamie Stoffels Fotografie website (www.jamiestoffels.nl).

LIABILITY

4. Jamie Stoffels Fotografie is not liable for personal injury or material damage caused during the photoshoot, unless such damage is due to gross negligence or willful misconduct on the part of Jamie Stoffels Fotografie.

EDITS

5. Jamie Stoffels Fotografie does not provide unprocessed original images (RAW).
6. It is prohibited to edit images created by Jamie Stoffels Fotografie yourself.

RETENTION PERIOD

7. I retain commissioned photos for a maximum of 6 months. This is therefore the timeframe for ordering or reordering photos.

PAYMENT

8. Upon reaching an agreement, the client will be invoiced for a deposit amounting to 25% of the base photoshoot fee. This deposit must be paid within 14 days; otherwise, Jamie Stoffels Fotografie reserves the right to cancel the appointment and release the agreed-upon date.
9. Once the client has selected the photos and Jamie Stoffels Fotografie has sent the chosen selection, the client will receive the invoice. Payment is due within 14 days.
If Jamie Stoffels Fotografie has not received the amount due within the specified period, the client shall owe an additional 2% of the invoice amount.
10. In the event of additional work and/or higher costs incurred during or after the photoshoot that were necessary, the costs for such additional work shall be borne by the client. Jamie Stoffels Fotografie will communicate this to the client at the time the additional work arises or is identified.

COMPLAINTS

11. Complaints must be reported to Jamie Stoffels Fotografie within 10 days of receiving the photos. Jamie Stoffels Fotografie will look for a suitable solution.
12. Jamie Stoffels Fotografie does not offer refunds.

COMMERCIAL AND BUSINESS PURPOSES

12. Booking a photoshoot does not automatically imply consent for use for business or commercial purposes. Jamie Stoffels Fotografie will always request written permission for the use of the photos.
13. Forwarding images to a commercial (online) company without the permission of Jamie Stoffels Fotografie is not permitted.

CANCELATION

14. In the event of cancellation of the assignment by the client, Jamie Stoffels Fotografie is entitled to 20% of the agreed fee (up to 4 weeks before the original date) or 50% (within 4 weeks) to compensate for lost income.
15. If there is inclement weather on the day of the appointment (storm, heavy rain, snow, extreme cold), an outdoor photoshoot may be rescheduled at no extra cost, subject to consultation with Jamie Stoffels Fotografie.

ATTRIBUTION

16. When the client uses or publishes the photos—for example, on social media—credit must be given to Jamie Stoffels Fotografie, or a reference to the business must be included, at all times.

FORCE MAJEUR

17. There is always a possibility that a photoshoot cannot take place due to force majeure (illness, etc.), preventing Jamie Stoffels Fotografie from fulfilling the agreement. Jamie Stoffels Fotografie will offer a suitable solution—for example, by recommending an alternative photographer—if the photoshoot cannot be rescheduled.

GIFT VOUCHER

18. Issued gift vouchers are valid for 3 years from the date of issue.
19. If a physical gift voucher is not presented, the full amount for the service provided must be paid.