



Website Terms of Use

Crisis Pregnancy Center of Northern California, dba NorthState Care Clinic

Effective date: 7/28/2026 | Last updated: 7/28/2026

1. Agreement to these terms

These Terms of Use ("Terms") are an agreement between you and **Crisis Pregnancy Center of Northern California**, a California nonprofit corporation doing business as **NorthState Care Clinic** and formerly known as Care Net Redding ("NorthState Care Clinic," "the Clinic," "we," "us," or "our"). They govern your use of friendsofnscc.org, northstatecareclinic.org, and the content, forms, and online tools available through them (together, the "Website").

By using the Website, you agree to these Terms. If you do not agree, please do not use the Website.

Our **Website Privacy Policy** is incorporated into these Terms. Information about your care at the Clinic is governed by our **Notice of Privacy Practices**, not by these Terms.

2. The Website is not medical advice

The content on this Website is provided for general educational purposes only. It is not medical advice and is not a substitute for care from a licensed health care provider.

- Using the Website, reading our content, or submitting a form **does not create a provider-patient relationship** between you and the Clinic. That relationship begins only when you are seen at the Clinic and we agree to provide services to you.
- Information on the Website may not apply to your situation and may not reflect the most current medical developments.
- **Always talk with a qualified health care provider** about your own health, pregnancy, or medical decisions, and never disregard or delay professional medical advice because of something you read here.

If you are experiencing a medical emergency — including heavy bleeding, severe pain, fainting, fever, or any symptom that worries you — call 911 or go to the nearest emergency room. Do not use the Website or our scheduling tool to seek emergency care. We do not monitor messages in real time. If you are in emotional distress or thinking about harming yourself, call or text **988**.

3. What we provide, and what we do not

NorthState Care Clinic provides its services **free of charge**. Our services include free pregnancy testing, limited obstetric ultrasound, options education, and support for parenting and for pregnancy loss, and STI testing.

We do not provide or refer for abortion. We do not provide abortion medication, emergency contraception, birth control, or prenatal care. We are not a full-service medical practice or a substitute for ongoing prenatal or primary care, and we encourage every client to establish care with a licensed provider.

Our limited obstetric ultrasound is performed for limited purposes and **is not a complete diagnostic examination**. It does not screen for fetal abnormalities and does not replace the diagnostic imaging your health care provider may order.

We provide services without regard to race, color, national origin, religion, age, disability, marital status, or ability to pay.

4. Online appointment scheduling

Our online scheduling is provided through a third-party service, Acuity Scheduling.

- **Requesting an appointment is not a guarantee of service.** Appointments are subject to availability, eligibility, staffing, and our clinical judgment. We may need to reschedule or redirect you to another provider.
- Please arrive on time, and let us know as early as you can if you need to cancel or reschedule.
- The information you provide when scheduling is handled as described in our Website Privacy Policy. **Please do not use the scheduling notes field to describe a medical emergency.**
- We may contact you by phone, text, or email to confirm or follow up on an appointment, using the contact information you provide. Tell us if a particular method is not safe or private for you, and we will use another.

5. Donations

- Donations are **voluntary and non-refundable**, except where a gift was made in error or processed incorrectly. Contact us at info@nscareclinic.org within 30 days and we will work with you in good faith.
- **Recurring gifts** continue on the schedule you select until you cancel. You may cancel at any time by contacting us or through your donor account; please allow up to 15 business days for the change to take effect.
- We are a tax-exempt organization under **Section 501(c)(3)** of the Internal Revenue Code, **EIN 68-0037686**. Donations are tax-deductible to the extent allowed by law, and **no goods or services are**

provided in exchange for a donation unless we tell you otherwise in writing. We do not provide tax advice; please consult your own advisor.

- **Use of funds.** We honor donor designations where we can, but reserve the right to apply gifts where the need is greatest, consistent with our mission and applicable law, including when a designated purpose is fully funded or discontinued.
- Donations are processed through **Kindful**, a Bloomerang platform, and its payment processor. Your use of that platform is also subject to its own terms and privacy policy.

6. Volunteers

Volunteer applications submitted through the Website are an expression of interest only. Volunteer service is subject to our application, screening, reference check, background check where applicable, training, and agreement to our confidentiality and conduct policies. We accept or decline volunteers in our sole discretion, and volunteer service may be ended by either of us at any time.

7. Email and text messages

By giving us your email address, you agree that we may email you about the appointment, program, or request you contacted us about, and — if you have opted in — about our work, events, and needs. You can unsubscribe from non-essential email at any time using the link in any message.

If you give us your mobile number and agree to receive text messages, you consent to receive appointment reminders and other messages at that number, including messages sent using an automated system. **Consent to receive texts is not a condition of receiving any service or of making a donation.** Message frequency varies, and message and data rates may apply. Reply **STOP** to opt out or **HELP** for help.

8. Content you submit

You keep ownership of what you submit to us. By sending us a message, form, testimonial, story, or photograph, you grant us a non-exclusive, royalty-free license to use it **for the purpose you submitted it for.**

We will not publish, quote, or use your story, photograph, or likeness in fundraising, marketing, or publicity without your separate written permission. If you give that permission, you may withdraw it for future use at any time by contacting us; we will stop using the material going forward, though we cannot always recall materials already printed or distributed.

You represent that you have the right to submit what you send and that it does not infringe anyone's rights or violate any law. Please do not send us confidential or sensitive health information through Website forms, email, or social media. We may remove or decline any submission for any reason.

9. Acceptable use

You agree not to:

- Use the Website for any unlawful purpose or in violation of these Terms
- Harass, threaten, defame, impersonate, or discriminate against anyone
- Submit false information, or book appointments you do not intend to keep
- Interfere with, disrupt, or attempt to gain unauthorized access to the Website or our systems
- Introduce malware, or attempt to access another person's information
- Scrape, crawl, or use automated means to collect content or data from the Website, or use our content to train machine learning or artificial intelligence models, without our prior written permission
- Photograph, record, or publish information about our clients, staff, or volunteers without their consent

10. Intellectual property

The Website and its contents — text, graphics, logos, photographs, video, and the selection and arrangement of them — are owned by us or our licensors and protected by copyright, trademark, and other laws. "NorthState Care Clinic" and our logos are our marks.

We grant you a limited, revocable, non-transferable license to access and use the Website for your **personal, non-commercial use**. You may link to our content and reproduce short excerpts with attribution. Any other use requires our prior written permission. To report a copyright concern, contact us at info@nscareclinic.org.

11. Third-party services and links

The Website links to and relies on services operated by others, including our scheduling tool, donation platform, Google Forms, and social media pages. We do not control them and are **not responsible for their content, practices, availability, or terms**. Links to other organizations or resources are provided for convenience and are not endorsements. Your use of a third-party service is governed by that service's terms and privacy policy.

12. Disclaimers

THE WEBSITE IS PROVIDED "AS IS" AND "AS AVAILABLE," WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. To the fullest extent permitted by law, we disclaim all warranties, including implied warranties of merchantability, fitness for a particular purpose, title, and non-infringement, and any warranty as to the accuracy, completeness, or currency of the information on the Website.

We do not warrant that the Website will be uninterrupted, secure, or error-free, or that defects will be corrected. This section applies to the Website. **It does not limit any obligation we owe you as a health care provider under California law, and nothing in these Terms waives any right you have under the Confidentiality of Medical Information Act or other California health privacy law.**

Some jurisdictions do not allow certain exclusions, so some of these may not apply to you.

13. Limitation of liability

To the fullest extent permitted by law, NorthState Care Clinic and its officers, directors, employees, contractors, and volunteers will **not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages**, or for loss of profits, data, or goodwill, arising out of or relating to your use of the Website, whether based in contract, tort, negligence, or any other theory, even if we have been advised of the possibility of such damages.

To the fullest extent permitted by law, our total liability for all claims relating to the Website will not exceed **one hundred U.S. dollars (\$100)**.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited, including liability for gross negligence, willful misconduct, professional negligence in the provision of health care services, or personal injury caused by our negligence. Some jurisdictions do not allow certain limitations, so some of these may not apply to you.

14. Indemnification

You agree to indemnify, defend, and hold harmless NorthState Care Clinic and its officers, directors, employees, contractors, and volunteers from any claims, liabilities, damages, losses, and expenses — including reasonable attorneys' fees — arising out of your use of the Website, your violation of these Terms, your violation of any law or third-party right, or content you submit.

15. Suspension and termination

We may modify, suspend, or discontinue any part of the Website, and may restrict your access to it, at any time and for any reason, with or without notice. Sections that by their nature should survive — including Sections 8, 10, 12, 13, 14, 16, and 17 — will survive.

16. Governing law and venue

These Terms and any dispute arising out of them or the Website are governed by the laws of the **State of California**, without regard to its conflict-of-laws rules. The exclusive venue for any dispute will be the state or federal courts located in **Shasta County, California**, and you consent to personal jurisdiction there.

17. Resolving disputes

Before filing any claim, you agree to contact us at info@nscareclinic.org with a written description of the dispute and to spend **30 days** trying in good faith to resolve it informally. This requirement does not apply to any claim relating to the provision of health care services or to your rights under health privacy law.

18. Changes to these Terms

We may update these Terms from time to time. When we do, we will change the "Last updated" date above, and if a change is material we will post notice on the Website before it takes effect. Your continued use of the Website after a change takes effect means you accept the revised Terms.

19. General

- **Severability.** If any provision is held unenforceable, the rest remain in effect.
- **No waiver.** Our failure to enforce a provision is not a waiver of our right to enforce it later.
- **Assignment.** You may not assign these Terms. We may assign them to a successor organization.
- **Entire agreement.** These Terms, the Website Privacy Policy, and the Notice of Privacy Practices are the entire agreement between you and us regarding the Website.
- **Force majeure.** We are not liable for delays or failures caused by events beyond our reasonable control.
- **Notices.** We may give notice by email to the address you provided or by posting on the Website.

20. Contact us

NorthState Care Clinic

2021 Victor Ave, Redding, California 96002

Phone: (530) 246-7075

Email: info@nscareclinic.org