



Rēvival

SKIN STUDIO

Patient Experience Coordinator

Join the Team at Revival Skin Studio

At Revival Skin Studio in Danville, PA, we believe healthy skin is beautiful skin.

We combine advanced medical aesthetics with evidence-based care to create natural, confidence-building results for every patient. Our mission is simple: provide exceptional care in an environment where patients feel seen, valued, and genuinely cared for.

As we continue to grow, we're looking for an exceptional Patient Experience Coordinator to become the welcoming face of Revival and help create a luxury experience from the moment each patient walks through our doors.

About the Role

The Patient Experience Coordinator plays a vital role in ensuring every patient receives outstanding service before, during, and after their visit.

This position is ideal for someone who is passionate about aesthetics, enjoys building relationships, thrives in a fast-paced environment, and takes pride in creating memorable experiences.

What You'll Do

Responsibilities include:

- Welcome patients with warmth, professionalism, and genuine hospitality
- Schedule appointments and manage patient communications
- Answer phones, emails, and text inquiries promptly
- Coordinate treatment schedules and provider calendars
- Educate patients on services, memberships, and skincare products
- Assist with patient check-in and check-out
- Process payments and maintain accurate records
- Support retail sales and skincare recommendations
- Maintain a clean, organized, and inviting front office environment
- Collaborate with the clinical team to ensure a seamless patient experience
- Help create an elevated, luxury atmosphere that reflects the Revival brand

Who You Are

You may be an excellent fit if you are:

- Passionate about aesthetics, skincare, wellness, and patient care
- Friendly, professional, and emotionally intelligent
- Highly organized with exceptional attention to detail
- Comfortable multitasking in a fast-paced environment
- An excellent communicator with strong customer service skills
- Self-motivated and dependable
- Positive, coachable, and eager to grow
- Looking for a long-term career with a collaborative team
- Flexible with scheduling

Preferred Qualifications

Experience in one or more of the following is preferred:

- Medical spa
- Dermatology
- Plastic surgery
- Medical office
- Luxury hospitality
- High-end customer service

If you don't have direct experience but are motivated, eager to learn, and aligned with our values, we encourage you to apply.

Our Core Values

Safety: Advanced training, exceptional standards, and patient-centered care are at the heart of everything we do.

Service Excellence: Every patient deserves a personalized, elevated experience supported by a team that genuinely cares.

Science-Backed Care: We believe in treatments supported by research—not trends.

Natural Results: We celebrate each patient's unique beauty through thoughtful, conservative, and intentional care.

Why Join Revival?

At Revival, you'll become part of a supportive team committed to excellence, continuous learning, and creating meaningful patient relationships. We believe that the experience we provide is just as important as the treatments we perform.

If you're looking for a workplace where integrity, professionalism, and compassion are valued every day, we'd love to meet you.

How to Apply

Please email the following to hello@revivalskinstudio.com:

- Your resume
- A cover letter

In your cover letter, please share a little about yourself, your background and experience, why you're interested in joining Revival, and why you believe you would be a great fit for our team.

Applications that do not include all requested materials will not be considered.

We're actively interviewing and encouraging interested candidates to apply as soon as possible.